



Model # DS-S18DDA-ELR

**⚠ WARNING:** Weight capacity 16" and 18" wide chairs: 250 lbs.; 20" wide chairs: 300 lbs.

## Customer Service

If you have any questions about the Panacea Wheelchair you have purchased or would like to request warranty service, please contact your distributor.

## Limited Warranty

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for the Panacea Standard Wheelchair. Our warranty applies for the limited warranty period stated below. If any device or device part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a device or device part will be at our discretion.

Our warranty applies only if the device is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the device, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published device limitations, or the combination of any device with another device. In addition, our warranty does not cover fading, colorfastness, stains, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a repair or adjustment or replace a defective part. Our warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. Please note that our limited warranty period

begins when we ship the device to you. The limited warranty period and our obligations under the warranty end once you transfer the device to someone else, or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product	Warranty Period (Parts)	Anticipated Usable Device Life
Panacea Standard Wheelchair	3 years	3 years
Non-durable components	60 days	60 days

Anticipated Usable Device Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the device as described in this guide, as the device may need to be replaced sooner than anticipated in particular situations.

DIRECT SUPPLY MANUFACTURING, INC. MAKES NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED. TO THE FULLEST EXTENT ALLOWED BY LAW, DIRECT SUPPLY MANUFACTURING, INC. WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR LOST PROFITS THAT MAY RESULT FROM THE DEVICE OR YOUR USE OF OR INABILITY TO USE THE DEVICE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY TO YOU, IF ANY, IS LIMITED TO THE PRICE OF THE DEVICE OR SERVICE GIVING RISE TO YOUR CLAIM.

Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.

**⚠ WARNING:** This product can expose you to chemicals, including Styrene, which is known to the state of California to cause cancer. For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

Distributed by Direct Supply® Manufacturing™, Inc. 6635 N Industrial Road, Milwaukee, WI 53223.

© 2012-2018 Direct Supply Manufacturing, Inc. All Rights Reserved. Direct Supply®, Panacea®, and all associated logos are the registered trademarks of Direct Supply, Inc., used under license.



# Panacea® STANDARD WHEELCHAIR

## Owner's Manual

*Please keep and refer to this Owner's Manual.*

Thank you for purchasing a Panacea® Standard Wheelchair. Please read this entire manual carefully and keep it for future reference. This manual will provide you with instructions, warnings, warranty information and other important information about your Panacea Standard Wheelchair. Share this information with individuals who will be assembling, using, servicing and/or cleaning the wheelchair to ensure it is cared for properly.

**1-800-245-9917 DirectSupply.com**

## Introduction

Thank you for purchasing this Panacea Standard Wheelchair. In this owner's manual, you'll find important information that you should read before assembling and using this device. If at any time you do not understand how to use this product, or you suspect it may be damaged, DO NOT USE and immediately contact the distributor that sold this product to you. This owner's manual is compiled from the latest specifications and product information available at the time of publication.

Changes may be made to this manual at any time. Contact your distributor for a current copy of this owner's manual.

## Definitions and Symbols

**NOTE:** Indicates a tip.

**⚠ CAUTION:** Means correct operating or maintenance procedures must be followed in order to prevent damage to or destruction of the product or other property.

**⚠ WARNING:** Calls attention to a potential danger that requires correct procedures or practices in order to prevent personal injury.

**Attention.** Read the instructions.

**PRODUCT OR DEVICE:** Your Panacea Standard Wheelchair, distributed by Direct Supply Manufacturing, Inc.

("We", "Us" or "Our").

**"You":** Means the user, caregiver and any other individuals who will be using or servicing the product.

**"Distributor":** Means the reseller or other entity from whom you purchased this product.

**"Medical Professional":** The physician or other healthcare professional who is familiar with the user's medical history and current medical condition, and is responsible for determining if this product is medically appropriate for the user.

**Caregiver:** The individual(s) responsible for the care and needs of the user, such as a spouse, adult family member or home health aide. The caregiver must be available at all times to provide the user with physical and cognitive assistance and provide supervision as needed.

**User:** The individual who uses the device.

## Warnings and Cautions

Read carefully all directions and warnings before using this device. Do not operate this device without first reading and understanding the contents of this manual. Death or injury may result from the improper use of this device or failure to follow all directions and warnings. This device is intended for

use in normal, indoor conditions. This product may not be appropriate for all individuals.

**⚠ WARNING:** This wheelchair has not been approved as a seat that can be used within vehicles of any kind. Always transfer wheelchair user to a vehicle manufacturers-approved seat and use safety restraints available.

**⚠ WARNING:** Do not operate this wheelchair on roadways, streets or any surfaces with vehicular traffic.

**⚠ WARNING:** Do not attempt to operate on inclines 10° or greater without proper assistance.

**⚠ WARNING:** Be sure to completely engage wheel locks when getting in and out of wheelchair or when in elevator or wheelchair lift.

**⚠ WARNING:** Wheelchair locks should be used only when the wheelchair is at a complete stop. The locks are not intended to be used when the wheelchair is moving. Do not use locks as brakes to slow down.

**⚠ CAUTION:** Always propel backward over thresholds and other raised surfaces.

**⚠ WARNING:** Wheelchair should be on a smooth, stable and level area with wheel locks engaged before transferring user in or out of wheelchair.

**⚠ WARNING:** Do not adjust footrests any lower than 2½" from floor.

**⚠ WARNING:** When getting in or out of wheelchair, do not stand on or apply weight to footrests.

**⚠ WARNING:** Before reaching or leaning forward, rotate casters to front of the wheelchair and engage wheel locks to help prevent wheelchair from tipping over.

**⚠ WARNING:** Do not lean out of the chair or apply weight to the top of wheelchair back. This can cause wheelchair to tip over. When trying to extend arms over back, only allow residents to reach as far as their arm can extend without having to alter their seating position.

**⚠ WARNING:** DO NOT stand on wheelchair.

**⚠ WARNING:** Abruptly stopping or changing directions while going up or down an incline could cause instability or possible tipping over.

**⚠ WARNING:** A skilled caregiver should assess the appropriateness of removing footrests or legrests on a case by case basis.

**⚠ WARNING:** Always provide assistance to users transferring into and out of this device.

**⚠ WARNING:** Do not make any modifications to this device or use non-Panacea parts. Doing so may void the warranty and pose a risk to the resident.

**⚠ CAUTION:** State and local codes and regulations may prohibit the removal of footrests. Check with your local authorities to ensure compliance with all applicable regulations.

**⚠ WARNING:** This device may not be suitable for all individuals. Always assess the appropriateness of this device for a user on a case-by-case basis. Consult the user's medical professional for assistance if you are unsure whether this device is appropriate for the user.

## Directions for Use

**Wheel locks:** Engage both wheel locks before getting in or out of chair, leaning forward in chair, or while in an elevator or wheelchair lift. Proper adjustment of wheel lock is at least ⅛" when locked. Locks are engaged by pushing handle completely forward.

Adjustments to locks are made by loosening or tightening nut on the carriage bolt. Embed lock to show at least ⅛" by sliding clamp toward rear wheel while handle is in locked position. Test for correct locking action and the user's ability to engage wheel locks before each use.

**Tires:** The solid rubber tires on your Panacea Wheelchair need minimal maintenance, but should be cleaned occasionally with a damp cloth. Replace if tires become severely worn or if cracking appears.

**Front casters:** Caster should be checked periodically and lubricated occasionally. Lubricate by removing fork and greasing caster stem bearings with WD-40. Lubricate wheel bearings by removing wheel from fork. Reassemble fork and wheel by tightening nuts until no play remains, but wheels roll freely. If nut is too loose, caster will shimmy. If nut is too tight, the chair will be difficult to steer.

**Removal of swingaway footrests/legrests:** Release lock by pushing on the front rigging lever. Swing footrest/legrest out and sideways. Lift to remove.

**Adjusting length of footrest/legrest:** When adjusting length of footrests or legrests, user should be sitting in wheelchair with feet on the footplates. Loosen bolt on the clamp around support assembly. Raise or lower footplate to desired position, taking into account the support of thighs. Front rigging should not be so low that it causes uncomfortable pressure to thighs at front of seat upholstery. Footrest should not be lower than 2½" from the ground to ensure clearance.

**Adjusting/elevating legrest:** Lift footplate on legrest assembly to desired position. Release legrest assembly and it will automatically lock into place. To lower, push out on legrest lever and lower footplate to desired position.

**Wheels:** Large rear wheels should be inspected at least once a month to ensure proper tightness. If wheel wobbles or is loose, release lock nut and tighten axle bolt slightly. Test for proper tightness by leaning chair to one side and spinning adjusted wheel.

**General care:** Wipe chrome parts with a clean, soft cloth at least once a week. All metal parts can be cleaned with auto wax or similar devices. If exposed to moisture, dry immediately. Do not use an abrasive cleanser that will scratch the finish.

**To open chair:** Open wheelchair by tilting to one side and pushing down on seat rail until fully opened.

**To close/fold chair:** First fold footplates to vertical position. Grab seat with both hands at front and back edge and lift. Or, tilt chair to one side and lift up on seat rail.

**To remove arms:** Remove arms by depressing spring button and lifting arms out of front and rear sockets.