

Limited Warranty

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for the Direct Supply® Raised Toilet Seat with Arms. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion.

Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product, or damage causedby abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading,colorfastness, stains, spills or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Device	Warranty Period (Parts)
Raised Toilet Seat	Limited Lifetime (frame and hardware)
with Arms	1 year (plastic parts)

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described, as the product may need to be replaced sooner than anticipated in particular situations.

DIRECT SUPPLY MANUFACTURING, INC. MAKES NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED. TO THE FULLEST EXTENT ALLOWED BY LAW, DIRECT SUPPLY MANUFACTURING, INC. WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR LOST PROFITS THAT MAY RESULT FROM THE PRODUCT OR YOUR USE OF OR INABILITY TO USE THE PRODUCT EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY TO YOU, IF ANY, IS LIMITED TO THE PRICE OF THE PRODUCT OR SERVICE GIVING RISE TO YOUR CLAIM. Some states do not allow an exclusion or limitation of incidental or consequential damages, or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.



Direct Supply®
RAISED TOILET
SEAT
WITH ARMS

Owner’s Manual

Please keep and refer to this Owner’s Manual.

Thank you for purchasing a Direct Supply® Raised Toilet Seat with Arms. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information, and other important information about your Raised Toilet Seat with Arms. Share this information with those individuals who will be assembling, using, servicing, and/or cleaning the product to help ensure it is cared for properly.



WEIGHT CAPACITY : 300 LBS

Assembly Instructions

SET-UP

The Direct Supply locking raised toilet seat has been designed to accommodate a wide variety of toilet bowl types. However, certain bowl types will require the removal of the existing seat and/or lid to ensure proper fit when installed.

1. Lift up toilet seat and lid. You may also need to remove the entire seat and lid from the toilet (varies depending on the size of the toilet).
2. Make sure the toilet seat is clean and sanitized.
3. Place the raised toilet seat onto the toilet. Make sure the rear anchor of the raised toilet seat sits beneath the back of the rim.
4. Make sure the square clamp is set against the inside of the toilet's front rim.
5. Turn the gray knob clockwise until the raised toilet seat is securely locked on the toilet (do not over turn the knob).
6. Pull on the raised toilet seat to make sure it is securely locked on the toilet. When the raised toilet seat is properly installed, the unit will sit flat on the top of the bowl and should fit securely against the inner rim of the bowl.
7. Slide arms into side holes until they lock in at the desired height.

CARE AND MAINTENANCE

1. Check regularly to make sure the raised toilet seat is securely locked onto the toilet.
2. Clean regularly with a toilet sanitizer or with regular household cleaning products. DO NOT use abrasive powders or scouring pads.

Safety Precautions

⚠ WARNING: DO NOT ATTEMPT TO ADJUST OR OPERATE TOILET SEAT WITHOUT READING ALL

- Always be sure that the seat is correctly and securely locked in place before using
- Be sure that the adjustment knob in front of the seat is tight at all times, thus securing the seat to the toilet bowl.
- This product type is designed for use with the most common types of toilets. It will not fit all toilet types. Be sure that the unit has been installed correctly, fits properly and is stable before use.
- The arms are for the purpose of providing assistance when getting on and off the seat. DO NOT try to use the arms to support full body weight during transfer, as this may result in failure of the unit.
- Do not exceed the maximum weight capacity intended for this product. This product's weight capacity is 300 lbs.
- Direct Supply assumes no responsibility for any damage or injury caused by improper installation, assembly or use of this product.

Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Raised Toilet Seat with Arms, and enjoy outrageous customer service. If you have any questions about the raised toilet seat you have purchased or would like to request warranty service, please contact the distributor from whom you purchased the product.