



Maxwell Thomas® UPHOLSTERED FURNITURE

Owner's Manual

Please keep and refer to this Owner's Manual.

Thank you for purchasing Maxwell Thomas® Upholstered Furniture from Direct Supply Equipment & Furnishings®. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information and other important information about your Direct Supply Maxwell Thomas Upholstered Furniture. Share this information with your housekeeping, nursing and maintenance staff to help ensure the upholstered furniture is used and cared for properly.

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Definitions & Symbols

NOTE: Indicates a tip.

CAUTION: Indicates correct operating or maintenance procedures in order to prevent damage to or destruction of the equipment or other property.

WARNING: Calls attention to a potential danger that requires correct procedures or practices in order to prevent personal injury.

⚠: Attention. Read the instructions.


PRODUCT: Your Maxwell Thomas Upholstered Furniture.


YOU and YOUR: The facility, community or other entity that has purchased the device.


WE, US, and OUR: Direct Supply Manufacturing, Inc.

Warnings and Product Description

Warnings

 **WARNING:** Failure to comply with all instructions, warnings and precautions or using this product for a purpose other than its intended use could result in bodily injury.

 **WARNING:** Do not stand on this product.

 **CAUTION:** This product is not suited for all individuals. Other products may be required. This product is designed for indoor use only.

Product Description

Maxwell Thomas Upholstered Furniture

The Maxwell Thomas upholstered pieces include traditional and transitional designs to be easily integrated into your community.

Directions for Use

Directions for Use

⚠ WARNING: Unpack the product in an area with sufficient room to work. Do not allow residents near the product until it has been completely unpacked, cleared of all debris, and placed in its desired location. Inspect the product for damage. If the product is damaged or the wrong product was accidentally sent, DO NOT USE IT and immediately contact Direct Supply Equipment & Furnishings for further instruction.

Cleaning and Maintenance

Cleaning

We recommend the following cleaning practices to help maintain the appearance of the wood surfaces and fabric of your Maxwell Thomas upholstered furniture.

Wood surfaces should be cleaned with a furniture polish, following the manufacturer's instructions.

⚠ CAUTION: DO NOT use water or water-based cleaning solutions, 100% bleach, abrasive cleaners or similar cleaners or chemicals on the wood surfaces of this product as such use may void the warranty of this product.

⚠ CAUTION: DO NOT use 100% bleach, abrasive cleaners or similar cleaners or chemicals on the fabric of this product as such use may void the warranty of this product.

If your Maxwell Thomas upholstered furniture features vinyl cushion fabric, use a gentle mixture of any mild soap and warm water to dissipate most common soil types from the surface of the cushion's fabric. Using a soft cloth, wash the cushion's fabric area to be cleaned and rinsed. If stubborn dirt remains, such as a stain imbedded in the grain of the vinyl, use a soft brush, and if necessary, a touch of cleaning powder. In both situations, rinse the cushion's fabric dry with a soft cloth.

If your Maxwell Thomas upholstered furniture features Crypton® cushion fabric, first wipe off excess spills with a dry cloth. Then, use a powdered enzyme detergent mixed with water to clean the cushion's fabric. If necessary, use a soft brush to treat stubborn dirt. Wash off the soapy cleaner with water.

⚠ CAUTION: Solvent cleaners are NOT recommended for use with Crypton® fabric.

Maintenance

Examine the product at least every 60 days, or more often as needed, for loose screws, joints and other miscellaneous damage. Tighten, adjust or replace screws as needed.

Limited Warranty

We offer to you, as the original purchaser, a warranty for the Maxwell Thomas Upholstered Furniture. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion. Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading, characteristics or natural variations in fabric, texture, colorfastness, stains, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts and ask you to perform a repair or adjustment or replace a defective part. Our warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Device	Foam (Parts)	Frame (Parts)	Exposed Wood (Parts)	Anticipated Usable Product Life
Maxwell Thomas® Upholstered Furniture	7 years	10 years	5 years	10 years

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning, and storage. You should still inspect, monitor, and care for the product described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.

Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive quality upholstered furniture and enjoy outrageous customer service. If you have any questions about the upholstered furniture you have purchased or would like to request warranty service, please contact us at: **Direct Supply Equipment & Furnishings**, 1-800-634-7328, 6767 North Industrial Road, Milwaukee, WI 53223, SalesSupport@DirectSupply.com



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