

## Limited Warranty

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for the Direct Supply® Bariatric Rollator. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion.

Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading, colorfastness, stains, spills or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Device	Warranty Period (Parts)
Bariatric Rollator	Limited Lifetime (frame and hardware) 1 year (upholstery, hand grips, pins, casters)

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described, as the product may need to be replaced sooner than anticipated in particular situations.

DIRECT SUPPLY MANUFACTURING, INC. MAKES NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED. TO THE FULLEST EXTENT ALLOWED BY LAW, DIRECT SUPPLY MANUFACTURING, INC. WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR LOST PROFITS THAT MAY RESULT FROM THE PRODUCT OR YOUR USE OF OR INABILITY TO USE THE PRODUCT EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY TO YOU, IF ANY, IS LIMITED TO THE PRICE OF THE PRODUCT OR SERVICE GIVING RISE TO YOUR CLAIM. Some states do not allow an exclusion or limitation of incidental or consequential damages, or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.



# Direct Supply® BARIATRIC ROLLATOR

## Owner's Manual

*Please keep and refer to this Owner's Manual.*

Thank you for purchasing a Direct Supply® Bariatric Rollator. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information, and other important information about your Bariatric Rollator. Share this information with those individuals who will be assembling, using, servicing, and/or cleaning the product to help ensure it is cared for properly.



Weight  
Capacity:  
500 LBS

## Assembly Instructions

### Install Handle Bars and Adjust Height

1. Remove adjustment knob and bolt from handles.
2. Insert handles into rollator frame.
3. With your arm relaxed at your side, position handles so grip is level with bend in your wrist.
4. Insert bolt through plastic washer, frame and handle.
5. Attach securely with knob and tighten.

### Install Backrest and Basket

1. Insert backrest into frame until snap buttons engage.
2. Ensure backrest is securely fastened.
3. Lift up seat and secure basket straps around the support frame under the seat.

## Operating Instructions

### Folding Up Your Rollator

1. Pull up on the seat and remove basket if installed.
2. Pull up on nylon cord to fold.

### Unfolding Your Rollator

1. Place all wheels on ground and squeeze brakes.
2. Push down on handles and extend front casters away from you. With one hand, press down on seat until wheels fully extend.

### Brake Operation

1. To engage the brakes, press down on the loop brake handle.
2. When pressed correctly, the handle will lock in the lower position.
3. Test to make sure the rollator will not move before sitting on the seat.
4. To release brakes, squeeze the loop brake handle up towards the handle.

### Sitting On Your Rollator

1. Make sure the rollator is on a level surface.
2. Lock hand brakes of rollator by pressing down on grips toward the ground until they lock into position.
3. Turn around until your back is to the rollator.
4. Slowly step back until the back of your legs touch rollator seat.
5. When sitting down on the rollator, DO NOT lean to one side or the other. Be sure to distribute your weight evenly at all times.

### Walking With Your Rollator

1. Standing behind rollator, roll the rollator slowly forward so that rear wheels are a few inches in front of your feet.
2. Step forward and place your foot in line with rear wheels but slightly inside of them.
3. Maintaining a steady roll forward, place your other foot in line with rear wheels.
4. Determine a safe place to keep your feet in line with rear wheels. Do not go on steep slopes or ramps that might cause you to lose control.

## Safety Precautions

**⚠ WARNING:** Do not attempt to adjust or operate rollator without reading all instructions carefully.

- If there are any problems with your rollator, DO NOT attempt to repair it yourself. Contact the dealer/store that you purchased the rollator from for any needed parts or repair.
- This product should not be used without proper instruction from a healthcare professional.
- Direct Supply assumes no responsibility for any damage or injury caused by improper installation, assembly or use of this product.
- DO NOT use your rollator as a wheelchair. Do not use on rough or uneven surfaces. Doing so may cause it to tip-over, resulting in injury. Never use stairs or escalators while using the rollator. Do not use on inclines over 8%.
- Do not exceed the maximum weight capacity intended for this product. This product's weight capacity is 500 lbs.
- Direct Supply assumes no responsibility for any damage or injury caused by improper installation, assembly or use of this product.

## Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Bariatric Rollator, and enjoy outrageous customer service. If you have any questions about the rollator you have purchased or would like to request warranty service, please contact the distributor from whom you purchased the product.