

Limited Warranty

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for the Direct Supply® Rollator. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion.

Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading, colorfastness, stains, spills or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Device	Warranty Period (Parts)	Anticipated Usable Device Life
Direct Supply® Rollator	3 years (main frame and hardware) 1 year (plastic parts)	3 years

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described, as the product may need to be replaced sooner than anticipated in particular situations.

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Direct Supply® BARIATRIC ROLLATOR

Owner’s Manual

Please keep and refer to this Owner’s Manual.



Weight
Capacity:
400 lbs

Assembly Instructions

Install Handle Bars and Adjust Height

1. Remove adjustment knob and bolt from handles.
2. Insert handles into rollator frame.
3. With your arm relaxed at your side, position handles so grip is level with bend in your wrist.
4. Insert bolt through plastic washer, frame and handle.
5. Attach securely with knob and tighten.

Install Backrest and Basket

1. Insert backrest into frame until snap buttons engage.
2. Ensure backrest is securely fastened.
3. Lift up seat and place basket under seat, ensuring tabs rest on frame.

Operating Instructions

Folding Up Your Rollator

1. Pull up on the seat and remove basket if installed.
2. Pull up on nylon cord to fold.

Unfolding Your Rollator

1. Place all wheels on ground and squeeze brakes.
2. Push down on handles and extend front casters away from you. With one hand, press down on seat until wheels fully extend.

Brake Operation

1. To engage the brakes, press down on the loop brake handle.
2. When pressed correctly, the handle will lock in the lower position.
3. Test to make sure the rollator will not move before sitting on the seat.
4. To release brakes, squeeze the loop brake handle up towards the handle.

Sitting On Your Rollator

1. Make sure you rollator is on a level surface.
2. Lock hand brakes of rollator by pressing down on grips toward the ground until they lock into position.
3. Turn around until your back is to the rollator.
4. Slowly step back until the back of your legs touch rollator seat.
5. When sitting down on the rollator, DO NOT lean to one side or the other. Be sure to distribute your weight evenly at all times. Now sit.

Walking With Your Rollator

1. Standing behind rollator, roll the rollator slowly forward so that rear wheels are a few inches in front of your feet.
2. Step forward and place your foot in line with rear wheels but slightly inside of them.
3. Maintaining a steady roll forward, place you other foot in line with rear wheels.
4. Determine a safe place to keep your feet in line with rear wheels. Do not go on steep slopes or ramps that might cause you to lose control.

Safety Precautions

⚠ WARNING: Do not attempt to adjust or operate rollator without reading all instructions carefully.

- If there are any problems with your rollator, DO NOT attempt to repair it yourself. Contact the dealer/store that you purchased the rollator from for any needed parts or repair.
- This product should not be used without proper instruction from a healthcare professional.
- Direct Supply assumes no responsibility for any damage or injury caused by improper installation, assembly or use of this product.
- DO NOT use your rollator as a wheelchair. Do not use on rough or uneven surfaces. Doing so may cause it to tip-over, resulting in injury. Never use stairs or escalators while using the rollator. Do not use on inclines over 8%.

Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Bariatric Rollator, and enjoy outrageous customer service. If you have any questions about the rollator you have purchased or would like to request warranty service, please contact the distributor from whom you purchased the product.