



Direct Supply®

FLOOR CARE PRODUCTS

Owner's Manual

Thank you for purchasing a Direct Supply® Floor Care Product. Please read this entire manual carefully and keep it for future reference.

Definitions: Product means Direct Supply Floor Care Products.

Direct Supply Floor Care Products are distributed by Direct Supply Manufacturing, Inc. ("We," "Us" or "Our").

"You" means the User, Caregiver and any other individuals who will be using or servicing the Product.

"Distributor" means the reseller or other entity from whom you purchased this product.

⚠ WARNING calls your attention to a potential danger that requires correct procedures or practices in order to prevent personal injury or death.

⚠ CAUTION means correct operating or maintenance procedures must be followed in order to prevent damage to or destruction of the product or other property.

Caregiver: the individual(s) responsible for the care and needs of the User, such as a spouse, adult family member or home health aide. The Caregiver must be available at all times to provide the User with physical and cognitive assistance and provide supervision as needed.

User: The individual who uses the product.

Direct Supply® Floor Care Products include:

- Mop Heads
- Finish Mop Heads
- Microfiber Wet Mops
- Mop Handles

Safety Notices – Warnings & Cautions

⚠ WARNING: Read and follow all directions and warnings before use. Do not use if you do not understand the contents of this manual – contact your distributor for assistance. Damage, injury or even death may result from improper use of this product or not following directions and warnings. This product is intended for use in normal, indoor conditions.

⚠ WARNING: This product may not be appropriate for all individuals. Prior to use of this product, ensure this product is appropriate for the User's specific needs based upon his or her overall medical condition and limitations.

⚠ WARNING: Upon receipt, inspect the product for damage. If the product is damaged or the wrong product was accidentally sent, **DO NOT USE IT** and immediately contact the distributor for further instruction.

⚠ WARNING: Discontinue use of your Direct Supply Floor Care Product if it has been misused, altered or damaged in any way.

⚠ WARNING: Always ensure the product is appropriate for the User prior to use.

Care & Maintenance

⚠ CAUTION: Machine wash consumable mop equipment warm with like colors. Non-chlorine bleach only if necessary. Tumble dry low. Failure to follow these instructions may cause these products to have a reduced product life expectancy and may void the warranty.

⚠ CAUTION: Clean mopping equipment and general cleaning equipment with mild soap and water. The use of caustic chemicals or failure to follow these instructions may cause these products to have a reduced product life expectancy and may void the warranty.

⚠ CAUTION: Use of mopping and general cleaning equipment can lead to wet floors. Always follow your facility's applicable policies and procedures for signage when wet floors occur.

Product Warranty

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for Direct Supply® Floor Care Products. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will replace it at our cost. Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading, colorfastness, stains, spills or exposure to chemicals, odors, heat or light. Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product	Warranty Period
Direct Supply Floor Care Products	7 days

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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Customer Service

If you have any questions about the product you have purchased or would like to request warranty service, please contact your distributor.



DirectSupply.com

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1-800-634-7328 DirectSupply.com

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