



Direct Supply® TEXTILES

Owner's Manual

Thank you for purchasing through the Direct Supply® Textiles program from Direct Supply Equipment & Furnishings®, distributed by Direct Supply Manufacturing, Inc. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information and other important information about your Direct Supply Textiles. Share this information with your housekeeping, nursing and maintenance staff to help ensure the products are cared for properly. Should you have any questions, please contact your Direct Supply Equipment & Furnishings account manager.

Definitions

"We," "Us" or "Our": Direct Supply Manufacturing, Inc.

"You": The facility, community or other entity that has purchased the product.

Product: Direct Supply Textiles

⚠ WARNING: a potential danger that requires correct procedures or practices in order to prevent personal injury or death.

⚠ CAUTION: correct operating or maintenance procedures must be followed in order to prevent damage to or destruction of the product or other property.

Safety Notices – Warnings

Read and follow all directions and warnings before using this product. Do not use this product without first reading and understanding this user manual. Damage, injury or even death may result from improper use of this product or not following directions and warnings.

⚠ WARNING: Direct Supply Sheets and Direct Supply Mattress Pads are intended for use on standard, non-bolstered Panacea® foam and air mattresses. These products may not properly fit non-Panacea mattresses. Caregivers should ensure a proper fit prior to using these sheets and mattress pads.

⚠ WARNING: Keep Direct Supply Textiles away from open flames or other heat sources.

⚠ WARNING: Prior to each use, check to ensure the fitted sheet is appropriately secured to the mattress and there are no holes, strings or loose fabric that may pose a hazard to the resident.

⚠ WARNING: Inspect the products for damage before each use and do not use if products appear to be damaged.

⚠ WARNING: Adult clothing protectors are not intended to be used as smoker's aprons.

⚠ WARNING: Underpads and mattress pads are not intended to replace proper resident care. Always follow your community's applicable policies as part of a comprehensive resident continence program.

⚠ WARNING: Prior to each use, check to ensure the gowns, pj pants and adult clothing protectors have no holes, strings or loose fabric that may pose a hazard to the resident. Caregivers should ensure a proper fit prior to using these products.

⚠ WARNING: Sleeping pillows are not intended for use as positioners.

⚠ WARNING: Sleeping pillows are not intended for individuals with reduced cognitive abilities.

⚠ WARNING: Check with your local authority-having jurisdiction to ensure all products purchased comply with local flammability requirements.

Construction

See individual product tags.

Care & Maintenance

⚠ CAUTION: Wash prior to use if product can be washed. Machine wash warm with like colors. Non-chlorine bleach only if necessary. Spot cleaning may be necessary and should be performed in accordance with the instructions from the manufacturer of the spot treatment. Tumble dry low. Failure to follow these or product care tag instructions may cause this product to have a reduced product life expectancy and may void the warranty.

Limited Warranty

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for the Direct Supply Textiles you purchased. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion. Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover characteristics or natural variations in fabric, texture, colorfastness, stains, spills or exposure to excessive heat. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts and ask you to perform a repair or adjustment or replace a defective part. Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product	Warranty Period	Anticipated Usable Product Life
Linens	90 days	6 months
Towels	90 days	6 months
Blankets, Bath & Spread	90 days	6 months
Gowns & PJ Pants	90 days	6 months
Underpads & Mattress Pads	90 days	6 months
Adult Clothing Protectors	90 days	6 months
Pillows	90 days	6 months
Napery	90 days	6 months
Bedspreads	90 days	6 months
Privacy & Shower Curtains	90 days	6 months

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality product and enjoy outrageous customer service. If you have any questions about the product you have purchased or would like to request warranty service, please contact us at: **Direct Supply Equipment & Furnishings**, 1-800-634-7328, 6767 N. Industrial Road, Milwaukee, WI 53223, SalesSupport@DirectSupply.com.



DirectSupply.com

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