

# Direct Supply® MATTRESS EXTENDER

Owner's Manual

Thank you for purchasing a mattress extender from Direct Supply Equipment & Furnishings®. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warrings, warranty information and other important information about your mattress extender. Share this information with your housekeeping, nursing and maintenance staff to help ensure the mattress extender is cared for properly.

#### Introduction

Mattress extenders are intended to be used as part of a comprehensive care plan for your residents. They can be used in conjunction with other devices to maximize the safety of residents and reduce the risk of mattress-related entrapment occurrences. These devices are designed for indoor use only.

# **Product Description**

The mattress extender is made with a fire-retardant, high-density polyurethane core. It has an antimicrobial, fluid-resistant and tear-resistant cover. The mattress extender may be placed between the end of a mattress and the foot/headboard to help fill in a gap or to extend a mattress for taller residents.

#### **Definitions:**

▲ Attention. Read the instructions.

NOTE: Indicates a tip.

**CAUTION:** Indicates correct operating or maintenance procedures in order to prevent damage to or destruction of the equipment or other property.

WARNING: Calls attention to a potential danger that requires correct

procedures or practices in order to prevent personal injury.

Product: Your mattress extender.

YOU and YOUR: The facility, community or other entity that has

purchased the product.

WE, US and OUR: Direct Supply® Manufacturing™, Inc.

## **Important Safeguards**

Read and follow all directions and warnings before using this product.

#### **△ WARNINGS** – General:

- Failure to comply with all directions and warnings may result in injury or death; use only as directed.
- This product is not suitable for all individuals. Other devices may be required.
- 3. Inspect the product for damage before each use and do not use it if it appears to be damaged or not functioning properly.
- 4. Never alter the product in any way.
- 5. This product is designed for indoor use only within close proximity to skilled caregivers.

△ WARNING – This mattress extender is designed to extend an existing complementary mattress to provide a comfortable sleeping surface and may require other equipment for, among other things, entrapment and elopement protection.

△ **WARNING** – The mattress extender is designed to be used only with foam mattresses of a similar composition. Do not use the mattress extender with an air or inflatable mattress.

△ WARNING – Do not use the mattress extender with a mattress of a differing height or width. Prior to each use, check to ensure the mattress and mattress extender combination does not pose an entrapment risk to the resident.

△ WARNING – The mattress extender is designed to be used to reduce unsafe gaps in the support surface and not as a substitute for the resident's sleep surface. Be sure to check that the resident's pressure-reducing needs are being properly addressed by the sleep surface in conjunction with the use of this product.

# **Specifications**

Cover: Antimicrobial, Fluid Resistant, Tear Resistant

Fire Ratings: CA 117

Foam Core: High-Density Polyurethane Foam

Sizes:

Product	Height	Width	Lengths	
	(inches)	(inches)	(inches)	
Mattress Extender	6"	35"	4", 6", 8"	

# **Directions for Use**

#### Without Velcro® Attachment

- 1. Locate the gap between the mattress and the headboard or footboard.
- Place the extender in the gap so the zipper is facing toward the headboard or footboard (the zipper should be AWAY from the mattrees)
- 3. Slide the mattress toward the extender until the extender fits snuggly between the mattress and the headboard or footboard.

### With Velcro Attachment

- 1. Locate the gap between the mattress and the headboard or footboard.
- 2. Peel covering on the mattress extender to expose the adhesive side of
- Place the adhesive side of the Velcro against the end of the mattress you want the extender to be used on and firmly press the Velcro into the mattress, checking for good adhesion to the mattress.
- 4. Put the Velcro pieces together so the extender is attached to the end of the mattress.
- Position the mattress and mattress extender assembly on the bed so it fits snuggly between the headboard and footboard.

**NOTE**: The mattress extender can be used at the head end or foot end of the mattress. A caregiver should determine the location of the mattress extender that provides the best skin protection and performance when the bed is articulated.

**NOTE**: Do not remove product tag, cleaning instruction tag or law tag from the mattress. Removal of tags will void the warranty.

## Cleaning

We recommend using the following cleaning chemicals on your mattress extender:

- Lysol® IC Quaternary Cleaner Disinfectant
- Clean Quick Broad Range Sanitizer
- Q-128 Quaternary Disinfectant

Other disinfectants may cause staining or damage to the product and void the warranty. Be sure to follow the manufacturer's recommended procedures when using these chemicals (the trademarks and service marks used in this section are the property of their respective owners).

#### Maintenance

Inspect the product for damage before each use and do not use it if it appears to be damaged or not functioning properly.

## Storage

When the product is going to be stored:

- 1. Store the product flat. Never store the product folded, rolled or bent.
- 2. Store in a cool, dry place. Store in areas that have temperature or humidity control.
- 3. Do not store near heaters or other devices that could physically damage the product.
- 4. Do not place objects on the product during storage.

## **Limited Warranty**

We offer to you, as the original purchaser, a warranty for the cover and foam of your Mattress Extender. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion. Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations, or the combination of any product with another product. In addition, our warranty does not cover fading, characteristics or natural variations in wood grain or fabric, texture, colorfastness, stains, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product/Part	Foam Components (Parts)	Cover (Parts)	Anticipated Usable Product Life
Mattress Extender	1 year	1 year	1 year

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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# **Customer Service**

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality mattress extender, and enjoy outrageous customer service. If you have any questions about the mattress extender you have purchased or would like to request warranty service, please contact: Direct Supply Equipment & Furnishings®, 1-800-634-7328, 6767 N. Industrial Road, Milwaukee, WI 53223, SalesSupport@DirectSupply.net



DirectSupply.com

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