

Warnings

- ⚠ WARNINGS** – General:
1. Failure to comply with all directions and warnings may result in injury or death; use only as directed.
 2. Other devices may be required.
 3. Never alter the device in any way.
 4. This device is designed to be installed by the end-user, who should ensure that the device is properly installed and tested before use.
 5. Inspect the device for damage before each use and do not use it if it appears to be damaged or not functioning properly.
 6. No part or component of an Attendant Alarm/Alert should be used with non-Attendant parts, components, or alarms.

⚠ WARNING – This device is designed for indoor use only within close proximity to caregivers. Always verify that you can hear the Alarm/Alert volume at the furthest possible distance before leaving a resident unattended.

⚠ WARNING – This device is not appropriate for all patients and residents. A caregiver should determine appropriateness as part of the resident’s care plan and assessment.

⚠ WARNING – The device should not be used with residents who may attempt to ingest the magnet or other small parts of the device, or with residents who are at risk of becoming strangled or entangled by the device cord.

⚠ WARNING – Do not use this device if it appears to be damaged or is not functioning properly. Alarm/Alert may fail to sound if the device is damaged.

⚠ WARNING – Alarm/Alert may fail to sound if the battery runs low. When battery is low, device will emit a warning signal. When low battery warning occurs, immediately stop using the device and replace the battery.

- ⚠ WARNING** – This device will not stop or prevent elopement or falls by patients or residents. This product is intended to help augment caregivers’ comprehensive resident mobility management program. It is not a substitute for the visual monitoring and care of residents by trained caregivers. This device is not designed to replace good care giving practices including, but not limited to the following:
- Direct resident supervision
 - Adequate care plans and training for staff personnel regarding fall prevention, patient repositioning and elopement
 - Inspection and testing before use

⚠ WARNING – If your alarm features nurse call connectivity, you should test the device with your nurse call system before using with residents to ensure the device is compatible and will function properly with your nurse call system. If the nurse call system is not properly plugged into the device or not compatible with the device, your caregivers may not be alerted to a resident fall or an attempt to get up unassisted. In order for the device to alert your caregivers that a resident has fallen or is attempting to get out of their bed or chair, you must have the full, functioning and connected Alarm/Alert system connected to a compatible nurse call system.

⚠ WARNING – Never place the Alarm/Alert unit within 12 inches of a resident’s ear.

⚠ WARNING – This device may not be appropriate for use with all mattress types. Alternating pressure, lateral rotation and other air mattress designs may not provide a stable enough surface for this alarm to function properly. ALWAYS TEST THIS DEVICE PRIOR TO EACH USE.

⚠ WARNING – Product may contain trace amounts of chemicals known to the state of California to cause cancer and birth defects or other reproductive harm.

Limited Warranty

We offer to you, as the original purchaser, a warranty for the Attendant Alarm/Alert. Our warranty applies for the limited warranty period stated below. If any device or device part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a device or device part will be at our discretion. Our warranty applies only if the device is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the device, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published device limitations, or the combination of any device with another product. In addition, our warranty does not cover fading, characteristics or natural variations in wood grain or fabric, texture, colorfastness, stains, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. Please note that our limited warranty period begins when we ship the device to you. The limited warranty period and our obligations under the warranty end once you transfer the device to someone else, or at the end of the applicable limited warranty period identified below, whichever is earlier.

	Warranty Period (Parts)	Anticipated Usable Device Life
Alarm/Alert Unit (excluding batteries and accessories)	1 year	1 year
45 Day Pressure Pad #92447, #92449, #92451, #92669, #92671, #92673, #92675, #92677, #92679, #92681, #92683, and #92685	45 days	45 days
1 Year Pressure Pad #92686, #92684, #92682, #92680, #92678, #92676, #92674, #92672, #92670, #92452, #92450, and #92448	1 year	1 year

Anticipated Usable Device Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the device as described in this guide, as the device may need to be replaced sooner than anticipated in particular situations.

DIRECT SUPPLY MANUFACTURING, INC. MAKES NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED. TO THE FULLEST EXTENT ALLOWED BY LAW, DIRECT SUPPLY MANUFACTURING, INC. WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR LOST PROFITS THAT MAY RESULT FROM THE DEVICE OR YOUR USE OR INABILITY TO USE THE DEVICE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY TO YOU, IF ANY, IS LIMITED TO THE PRICE OF THE PRODUCT OR SERVICE GIVING RISE TO YOUR CLAIM. Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.

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Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Attendant Alarm/Alert, and enjoy outrageous customer service. If you have any questions about the alarm you have purchased or would like to request warranty service, please contact: **Direct Supply Equipment & Furnishings**, 1-800-634-7328, 6767 North Industrial Road, Milwaukee, WI 53223, SalesSupport@DirectSupply.com

Customer Service



Attendant®
PRESSURE ALARM

Owner’s Manual

Please keep and refer to this Owner’s Manual.

Thank you for purchasing an Attendant® Alarm/Alert from Direct Supply Equipment & Furnishings. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information, and other important information about your Attendant Alarm/Alert. Share this information with your housekeeping, nursing and maintenance staff to help ensure the alarm is cared for properly.

Introduction

Attendant Alarms/Alerts are battery-powered monitors that alert you with an alarm when a resident attempts to leave their bed, chair or wheelchair. Attendant Alarms/Alerts are intended to be used on wheelchairs, standard upright chairs and beds to assist caregivers trained in its use.

Attendant Alarms/Alerts are intended to help augment caregivers’ comprehensive resident mobility management programs. They are not a substitute for the visual monitoring and care of residents by trained caregivers.

Definitions & Symbols

Note: Indicates a tip.

Caution: Indicates correct operating or maintenance procedures in order to prevent damage to or destruction of the equipment or other property.

Warning: Calls attention to a potential danger that requires correct procedures or practices in order to prevent personal injury.

Device: Your Attendant Alarm/Alert.

You And Your: The facility, community or other entity that has purchased the device.

We, Us, And Our: Direct Supply Manufacturing, Inc.

⚠ Attention. Read the instructions.

Trouble Shooting

If your system does not function when tested, follow these steps:

- 1) Verify that you are using a fully charged battery, if the battery is low, the low battery light on the face of the monitor will flash, and the monitor will emit a short beep. If this occurs, immediately replace with a new battery. The warning light will stop flashing, and the short beep will stop. NEVER use the device when the battery is low.
- 2) If using the AC adapter, verify that it is properly plugged in to both the unit and the wall.
- 3) Check that the pad is plugged securely into the monitor.
- 4) On Economy Pad Alarms, verify that the on/off switch on the monitor is in the ON position.
- 5) Determine which piece of equipment may need to be replaced by either:
 - a) Taking a known working monitor and connecting it to the bed/ chair pad; if the system works properly, the problem is with the original monitor
 - b) Taking a known working bed/chair pad and connecting it to the monitor; if the system works properly, the problem is with the original bed/chair pad.

⚠ WARNING – If these troubleshooting tips do not resolve the problem, immediately take the Alarm/Alert out of service, substitute another working Alarm/Alert, and contact Direct Supply Equipment & Furnishings.

⚠ WARNING – Some generic 9V batteries have non-standard terminal spacing that may cause interference problems in the battery compartment. If you have problems inserting the battery into the battery compartment, or if the alarm fails to sound with a battery inserted, verify the brand of the 9V battery being used, and replace with a name-brand battery if appropriate.

Product Description

Attendant Pressure Pad Alarms/Alerts use a pressure sensor to alert you when a resident’s weight is lifted from the bed or chair pad.

Economy Alarm Model

- Automatic Reset – automatically silences alarm when pressure is reapplied to pad
- In-use light – notifies you at a glance that the unit is properly operating
- On/Off switch – can disable all functionality to preserve battery life
- Volume options – 2-position volume adjustment; 98dB low and 108 dB high at a distance of 10 cm
- Power source – runs on one 9V battery (not included) and features a convenient low-battery indicator; can also be operated on 120V AC power (adapter not included)
- Stays with resident – alarm attaches to wheelchair, chair back, headboard or bed rail utilizing the nylon strap or the optional S-shaped spring steel clip
- Versatile – can be used with bed and chair pads

Deluxe Alert Model

Includes all the features of the Economy alarm, plus:

- Tamper-resistant – doesn’t use on/off switch which could be accidentally turned off
- Alarm delay – 3-position alarm delay adjustment; 0, 1 or 2 seconds; if pressure is restored within this time, no alert is sounded
- Volume options – 3-position volume adjustment includes a silent setting

Voice Alert Model

Includes all the features of the Deluxe alarm, plus:

- Timed pads – optional self-timing pads track usage
- Customizable alarm – recordable message reassures residents in a calm, familiar voice that help is coming

Testing

Test the system, battery level and pad life (if applicable) status before every use.

⚠ WARNING – Always verify the system is working properly before leaving a resident unattended.

Cleaning

To clean the device, use disinfectant wipes. To clean the pad (if applicable), use disinfectant wipes or antibacterial cleaners. Do not immerse in any liquid or solution.

Storage

Store device indoors in a dry, cool location.

Do not store near heaters or other devices that could physically damage the product.

Do not fold pad or store objects over 20 pounds (9 kilos) on top of pad.

Directions for Use

Instructions & Setup.

Step 1: TURN MONITOR ON.

- Insert 9V battery (not included) into battery compartment.
- Economy Pressure Pad Alarm Only: Move the switch at the base of the alarm to the “on” position.

Step 2: PLUG IN PAD

- Plug the pad into the bottom of the monitor.

Step 3: PAD PLACEMENT

- Place pad under shoulders to be alerted when resident sits up in bed.
- Place pad under lower back/buttocks to be alerted when the resident vacates the bed, upright chair or wheelchair.
- Place monitor out of reach of the resident. Suitable mounting locations may include: back of headboard, back of wheelchair, wall or under the bed.

Step 4: ADJUST SETTINGS

- To adjust the volume, open the battery compartment in the back of the monitor to access the controls. Adjust the volume switch to HI (loud) or LO (soft) depending on the caregiver’s needs.

Deluxe Pressure Pad Alert Only

- To adjust the delay, open the battery compartment in the back of the monitor to access the controls.

⚠ NOTE: Delay comes set at 0 seconds. If caregiver deems it safe and necessary to have a delay, slide the switch to 1 or 2 seconds.

Voice Pressure Pad Alert

- To adjust the delay, voice, volume and tones, open the battery compartment in the back of the monitor to access the controls.
- To change the volume setting, adjust the volume switch to HI (loud), LO (soft), or silent depending on the caregiver needs.

⚠ NOTE: Delay comes set at 0 seconds. If caregiver deems it safe and necessary to have a delay, slide the switch to 1 or 2 seconds.

- To select between a voice, tone, or combination alarm, adjust the tones switch to V(B) (Voice alarm only), T Only (Tone alarm only), or V+T (Voice and Tone Alarm).
- To record a voice message, press and hold the record button, and speak clearly into the microphone. When you are done recording, release the record button. The alarm will then play back the message you recorded.

Step 5: TEST SYSTEM

- Apply pressure to the pad to activate the sensor device. The monitor will beep twice.
- The monitor is now active. The “In Use” light will blink every 3 seconds to indicate that pressure has been applied to the pad. Monitor will alarm/alert when pressure is removed from the pad.
- When the Alarm/Alert is active press the “Reset” button. This will deactivate the Alarm/Alert. Apply pressure to the pad to reactivate the Alarm/Alert.

Step 6: ALWAYS TEST THE DEVICE AND CHECK THE BATTERY LEVEL BEFORE USE

- To check battery level: The low-battery indicator light on the face of the monitor is marked LOW BATTERY. When the battery needs to be replaced, the Alarm/Alert will emit a short beep and the Low Battery light will flash once every 3 seconds.
- To Check Pad Life Status (Voice Alert only): The “Change Pad” light will blink once every 3 seconds when the pad is within 10 days of expiring. When the pad expires, the “Change Pad” light will continue to blink, and the Alert will “chirp.” If this occurs, immediately replace the pad and press the “Reset” button. The “Change Pad” light will turn off and the Alert will stop “chirping.”

Step 7:

- To connect the pressure pad Alert (Deluxe and Voice versions only) to an existing Nurse Call System: Plug one end of the optional Nurse Call System Cable (#94572) into the ¼" jack labeled NURSE CALL on the bottom of the monitor, and the other end into the Nurse Call ¼" system receptacle. Check to ensure that when the alarm sounds, it is heard at the nurses’ station.

In order for the device to alert your caregivers that a resident wishes to get out of their bed or chair, you must have the full, functioning and connected Alert system (device and cord) connected to a compatible nurse call system.

⚠ WARNING: Do not continue to use a pad that has expired. Replace the expired pad with a new pad.

⚠ PAD-SPECIFIC WARNING

Pad alarm versions of this device are not designed to operate with patients weighing less than 60 lbs (27 kilos).

