



Model # DS-HDEW24ECDDA-SF

⚠ WARNING: Weight capacity is 450 lbs.

Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Panacea Wheelchair, and enjoy outrageous customer service. If you have any questions about the wheelchair you have purchased or would like to request warranty service, please contact:

Direct Supply Equipment & Furnishings at 1-800-634-7328, 6767 North Industrial Road, Milwaukee, WI 53223, SalesSupport@DirectSupply.com.

Limited Warranty

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for the Direct Supply Panacea Heavy-Duty Extra-Wide Wheelchair. Our warranty applies for the limited warranty period stated below. If any device or device part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a device or device part will be at our discretion.

Our warranty applies only if the device is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the device, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published device limitations, or the combination of any device with another device. In addition, our warranty does not cover fading, colorfastness, stains, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a

repair or adjustment or replace a defective part. Our warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. Please note that our limited warranty period begins when we ship the device to you. The limited warranty period and our obligations under the warranty end once you transfer the device to someone else, or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product	Warranty Period (Parts)	Anticipated Usable Device Life
Direct Supply Panacea Heavy-Duty Extra-Wide Wheelchair	3 years	3 years
Non-durable components	60 days	60 days

The anticipated usable device life for this device is five (5) years. Anticipated Usable Device Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the device as described in this guide, as the device may need to be replaced sooner than anticipated in particular situations.

DIRECT SUPPLY MANUFACTURING, INC. MAKES NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED. TO THE FULLEST EXTENT ALLOWED BY LAW, DIRECT SUPPLY MANUFACTURING, INC. WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR LOST PROFITS THAT MAY RESULT FROM THE DEVICE OR YOUR USE OF OR INABILITY TO USE THE DEVICE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY TO YOU, IF ANY, IS LIMITED TO THE PRICE OF THE DEVICE OR SERVICE GIVING RISE TO YOUR CLAIM.

Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.

⚠ WARNING: The items and packaging in this shipment contain chemicals known to the state of California to cause cancer, birth defects or other reproductive harm.*

**This product meets or exceeds all mandatory federal safety and environmental regulations.*

Panacea® products are available to purchase exclusively through Direct Supply Equipment & Furnishings®, a division of Direct Supply®, Inc. Distributed by Direct Supply® Manufacturing™, Inc. 6699 N Industrial Road, Milwaukee, WI 53223.

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Panacea® HEAVY-DUTY EXTRA-WIDE WHEELCHAIR

Owner's Manual

Please keep and refer to this Owner's Manual.

Thank you for purchasing a Direct Supply® Panacea® Heavy-Duty Extra-Wide Wheelchair from Direct Supply Equipment & Furnishings®, distributed by Direct Supply® Manufacturing™, Inc. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information and other important information about your Panacea Heavy Duty Extra Wide Wheelchair. Share this information with your housekeeping, nursing and maintenance staff to help ensure that this wheelchair is cared for properly.

1-800-634-7328 DirectSupply.com

Introduction

Thank you for purchasing this Direct Supply Panacea Heavy-Duty Extra-Wide Wheelchair from Direct Supply Equipment & Furnishings, a division of Direct Supply, Inc. In this owner's manual, you'll find important information that you should read before assembling and using this device. Please keep this manual available for future reference. Should you have any questions, please contact your Direct Supply Equipment & Furnishings account manager or Direct Supply Manufacturing, Inc.

Definitions and Symbols

The Direct Supply Panacea Heavy-Duty Extra-Wide Wheelchair is distributed by Direct Supply Manufacturing, Inc. ("We," "Us" or "Our"). "You" are the facility, community or other entity that has purchased the product.

⚠ WARNING: calls your attention to a potential danger that requires correct procedures or practices in order to prevent personal injury or death.

⚠ CAUTION: correct operating or maintenance procedures must be followed in order to prevent damage to or destruction of the product or other property.

Warnings and Cautions

Read carefully all directions and warnings before using this device. Do not operate this device without first reading and understanding the contents of this manual. Death or injury may result from the improper use of this device or failure to follow all directions and warnings. This device is intended for use by or under the supervision of trained and licensed healthcare providers in normal, indoor conditions.

⚠ WARNING: This wheelchair has not been approved as a seat that can be used within vehicles of any kind. Always transfer wheelchair user to a vehicle manufacturers-approved seat and use safety restraints available.

⚠ WARNING: Do not operate this wheelchair on roadways, streets or any surfaces with vehicular traffic.

⚠ WARNING: Do not attempt to operate on inclines 10° or greater without proper assistance.

⚠ WARNING: Be sure to completely engage wheel locks when getting in and out of wheelchair or when in elevator or wheelchair lift.

⚠ WARNING: Wheelchair locks should be used only when the wheelchair is at a complete stop. The locks are not intended to be used when the wheelchair is moving. Do not use locks as brakes to slow down.

⚠ WARNING: Wheelchair should be on a smooth, stable and level area with wheel locks engaged before transferring user in or out of wheelchair.

⚠ WARNING: Do not adjust footrests any lower than 2½" from floor.

⚠ WARNING: When getting in or out of wheelchair, do not stand on or apply weight to footrests.

⚠ WARNING: Before reaching or leaning forward, rotate casters to front of the wheelchair and engage wheel locks to help prevent wheelchair from tipping over.

⚠ WARNING: Do not lean out of the chair or apply weight to the top of wheelchair back. This can cause wheelchair to tip over. When trying to extend arms over back, only allow residents to reach as far as their arm can extend without having to alter their seating position.

⚠ WARNING: DO NOT stand on wheelchair.

⚠ WARNING: Abruptly stopping or changing directions while going up or down an incline could cause instability or possible tipping over.

⚠ WARNING: A skilled caregiver should assess the appropriateness of removing footrests or legrests on a case-by-case basis.

⚠ WARNING: Always provide assistance to residents transferring into and out of this device.

⚠ WARNING: Do not make any modifications to this device or use non-Panacea parts. Doing so may void the warranty and pose a risk to the resident.

⚠ CAUTION: State and local codes and regulations may prohibit the removal of footrests. Check with your local authorities to ensure compliance with all applicable regulations.

⚠ WARNING: This device may not be suitable for all individuals. A skilled caregiver should always assess the appropriateness of this device for a resident on a case by case basis.

Directions for Use

Wheel locks: Engage both wheel locks before getting in or out of chair, leaning forward in chair, or while in an elevator or wheelchair lift. Proper adjustment of wheel lock is at least ½" when locked. Locks are engaged by pushing handle completely forward. Adjustments to locks are made by loosening or tightening nut on the carriage bolt. Embed lock to show at least ½" by sliding clamp toward rear wheel while handle is in locked position. Test for correct locking action and the resident's ability to engage wheel locks before each use.

Tires: The solid rubber tires on your Direct Supply Panacea Wheelchair need minimal maintenance, but should be cleaned occasionally with a damp cloth. Replace if tires become severely worn or if cracking appears.

Front casters: Caster should be checked periodically and lubricated occasionally. Lubricate by removing fork and greasing caster stem bearings. Lubricate wheel bearings by removing wheel from fork. Reassemble fork and wheel by tightening nuts until no play remains, but wheels roll freely. If nut is too loose, caster will shimmy. If nut is too tight, the chair will be difficult to steer.

Removal of swingaway footrests/legrests: Release lock by pushing on the front rigging lever. Swing footrest/legrest out and sideways. Lift to remove.

Adjusting length of footrest/legrest: When adjusting length of footrests or legrests, user should be sitting in wheelchair with feet on the footplates. Loosen bolt on the clamp around support assembly. Raise or lower footplate to desired position, taking into account the support of thighs. Front rigging should not be so low that it causes uncomfortable pressure to thighs at front of seat upholstery. Footrest should not be lower than 2½" from the ground to ensure clearance.

Adjusting/elevating legrest: Lift footplate on legrest assembly to desired position. Release legrest assembly and it will automatically lock into place. To lower, push out on legrest lever and lower footplate to desired position.

Wheels: Large rear wheels should be inspected at least once a month to ensure proper tightness. If wheel wobbles or is loose, release lock nut and tighten axle bolt slightly. Test for proper tightness by leaning chair to one side and spinning adjusted wheel.

General care: Wipe chrome parts with a clean, soft cloth at least once a week. All metal parts can be cleaned with auto wax or similar devices. If exposed to moisture, dry immediately. Do not use an abrasive cleanser that will scratch the finish.

To open chair: Open wheelchair by tilting to one side and pushing down on seat rail until fully opened.

To close/fold chair: First fold footplates to vertical position. Grab seat with both hands at front and back edge and lift. Or, tilt chair to one side and lift up on seat rail.

To remove arms: Remove arms by depressing spring button and lifting arms out of front and rear sockets.