



Direct Supply®

# 1.4 CU. FT. COUNTERTOP MICROWAVE

Owner's Manual

*Please keep and refer to this Owner's Manual.*

Thank you for purchasing a Direct Supply® 1.4 Cu. Ft. Countertop Microwave. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information, and other important information about your microwave. Share this information with those individuals who will be assembling, using, servicing, and/or cleaning the product to help ensure it is cared for properly.

# Introduction

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## Precautions to Avoid Possible Exposure to Excessive Microwave Energy

- (a) Do not attempt to operate this oven with the door open since open door operation can result in harmful exposure to microwave energy.  
It is important not to defeat or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allows soil or cleaner residue to accumulate on sealing surfaces.
- (c) Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the:
  - (1) DOOR (bent)
  - (2) HINGES AND LATCHES (broken or loosened)
  - (3) DOOR SEALS AND SEALING SURFACES
- (d) The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

## Specifications

Model	0-3F6GG
Rated Voltage	120V AC 60Hz
Microwave Input	1450 W
Microwave Output	1000 W
Oven Capacity	1.4 ft <sup>3</sup> / 40 L
Turntable Diameter	12.4" / 31.5cm
External Diameters	20.43" W x 16.73" D x 12.4" H / 51.9cm W x 42.5cm D x 31.5cm H
Weight	33lbs / 15kgs

# Important Safety Instructions

When using electrical appliances basic safety precautions should be followed, including the following:

**⚠ WARNING** - To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

1. Read all instructions before using the appliance.
2. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY"
3. This appliance must be grounded. Connect only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" found on page 5.
4. Install or locate this appliance only in accordance with the provided installation instructions.
5. Some products such as whole eggs and sealed containers - for example, closed glass jars - are able to explode and should not be heated in this oven.
6. Use this appliance only for its intended use as described in the manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
7. **HOT CONTENTS CAN CAUSE SEVERE BURNS. DO NOT ALLOW CHILDREN TO USE THE MICROWAVE.** Use caution when removing hot items.
8. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
9. This appliance should be serviced only by qualified service personnel. Contact nearest authorized service facility for examination, repair, or adjustment.
10. Do not cover or block any openings on the appliance.
11. Do not store this appliance outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar location.
12. Do not immerse cord or plug in water.
13. Keep cord away from heated surface.
14. Do not let cord hang over edge of table or counter.
15. When cleaning surfaces of door and oven that comes together on closing the door, use only mild, nonabrasive soaps, or detergent applied with a sponge or soft cloth.
16. To reduce the risk of fire in the oven cavity:
  - 1) Do not overcook food. Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
  - 2) Remove wire twist-ties from paper or plastic bag before placing bag in oven.
  - 3) If material inside of the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
  - 4) Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.

# Important Safety Instructions *(cont.)*

**⚠ WARNING** - To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

17. Liquids, such as water, coffee, or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present. THIS COULD RESULT IN VERY HOT LIQUID SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A SPOON OR OTHER UTENSIL IS INSERTED INTO THE LIQUID.

To reduce the risk of injury to persons:

- 1) Do not overheat the liquid.
- 2) Stir the liquid both before and halfway through heating it.
- 3) Do not use straight-sided containers with narrow necks.
- 4) After heating, allow the container to stand in the microwave oven for a short time before removing the container.
- 5) Use extreme care when inserting a spoon or other utensil into the container.

**SAVE THESE INSTRUCTIONS HOUSEHOLD USE ONLY  
(NOT FOR COMMERCIAL USE)**

# Grounding Instructions

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

**⚠ WARNING** - Improper use of the grounding can result in a risk of electric shock. Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounded plug, and 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.

**⚠ DANGER** - Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

**⚠ WARNING** - Electric Shock Hazard

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. Longer cord sets or extension cords are available and may be used if care is exercised in their use.
3. If a long cord or extension cord is used:
  - 1) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
  - 2) The extension cord must be a grounding-type 3-wire cord.
  - 3) The longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

# Radio Interference

1. Operation of the microwave oven may cause interference to your radio, TV or similar equipment.
2. When there is interference, it may be reduced or eliminated by taking the following measures:
  - 1) Clean door and sealing surface of the oven
  - 2) Reorient the receiving antenna of radio or television.
  - 3) Relocate the microwave oven with respect to the receiver.
  - 4) Move the microwave oven away from the receiver.
  - 5) Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.
3. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - 1) Reorient or relocate the receiving antenna.
  - 2) Increase the separation between the equipment and receiver.
  - 3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - 4) Consult the dealer or an experienced radio/TV technician for help.)

**This device complies with part 18 of the FCC Rules.**

## Cleaning

Be sure to unplug the appliance from the power supply.

1. Clean the cavity of the oven after using with a slightly damp cloth.
2. Clean the accessories in the usual way in soapy water.
3. The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
5. Cleaning Tip---For easier cleaning of the cavity walls that the food cooked can touch: Place half a lemon in a bowl, add 300ml (1/2 pint) water and heat on 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

# Utensils

## **⚠ CAUTION** - Personal Injury Hazard

Tightly-closed utensils could explode. Closed containers should be opened and plastic pouches should be pierced before cooking. See the instructions on “Materials you can use in microwave oven or to be avoided in microwave oven.” There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

## **Utensil Test:**

1. Fill a microwave-safe container with 1 cup of cold water (250 ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

## **Materials you can use in microwave oven**

<b>Utensils</b>	<b>Remarks</b>
Browning dish	Follow manufacturer’s instructions. The bottom of browning dish must be at least 3/16 inch (5 mm) above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer’s instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer’s instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer’s instructions. Should be labeled “Microwave Safe”. Some plastic containers soften, as the food inside gets hot. “Boiling bags” and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only ( meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

# Utensils *(cont.)*

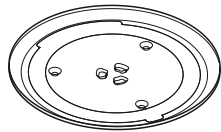
## Materials to be avoided in microwave oven

Utensils	Remarks
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

# Names of Oven Parts and Accessories

**(In case of any differences between the appliance and the pictures in this manual, the product shall prevail.)**

Remove the oven and all materials from the carton and oven cavity.  
Your oven comes with the following accessories:



Glass Tray



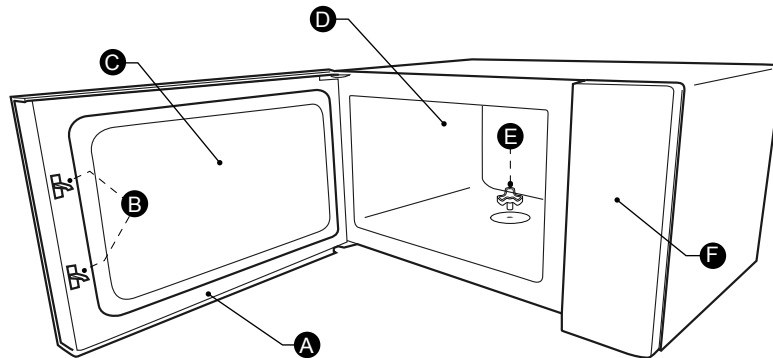
Turntable Ring Assembly



Instruction Manual



Turntable Shaft



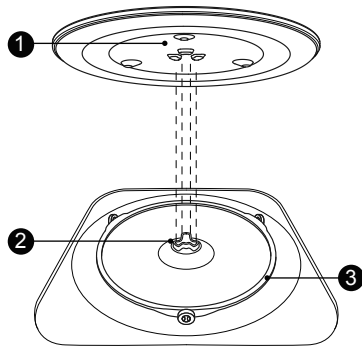
- A) Door assembly
- B) Safety interlock system
- C) Observation window

- D) Oven cavity
- E) Turntable shaft
- F) Control panel

# Installation

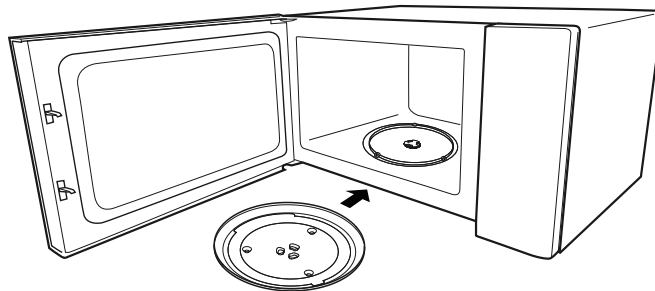
## Turntable Installation

Cleaning the cooking compartment and putting the turntable in place. For new installations, make sure all packaging and shipping tape has been removed from the turntable shaft. Before using the appliance to prepare food for the first time, you will need to put the turntable in place correctly. You must clean the cooking compartment and accessories.



### How to put the turntable in place:

1. Place the turntable ring assembly ③ into the recess in the cooking compartment.
2. Place the glass tray ① on the turntable ring assembly ③. Fit the raised, curved lines in the center of the glass tray bottom between the three spokes of the shaft. Make sure that the glass tray ① engages in the turntable shaft ② in the centre of the cooking compartment floor. The rollers on the shaft should fit inside the turntable bottom ridge.



### Notes:

1. Never use the appliance without the turntable. Make sure that it is properly engaged. The turntable can turn clockwise or anti-clockwise.
2. Never place the glass tray upside down. The glass tray should never be restricted.
3. Both glass tray and turntable ring assembly must always be used during cooking.
4. All food and containers of food are always placed on the glass tray for cooking.
5. Never restrict the movement of the turntable.
6. If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

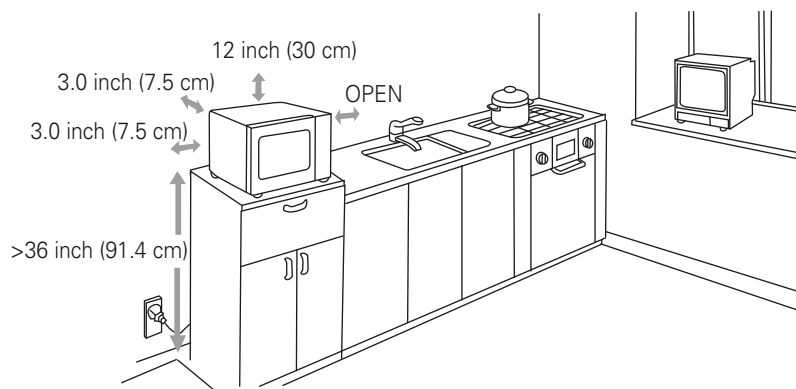
## Countertop Installation

Remove all packing material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged.

Cabinet: Remove any protective film found on the microwave oven cabinet surface. Do not remove the waveguide cover that is attached to the oven cavity to protect the magnetron.

## Installation

1. Select a level surface that provide enough open space for the intake and/or outlet vents.



A minimum clearance of 3.0 inches (7.5 cm) is required between the oven and any adjacent walls. One side must be open. The minimum installation height is 36 inches (91.4 cm).

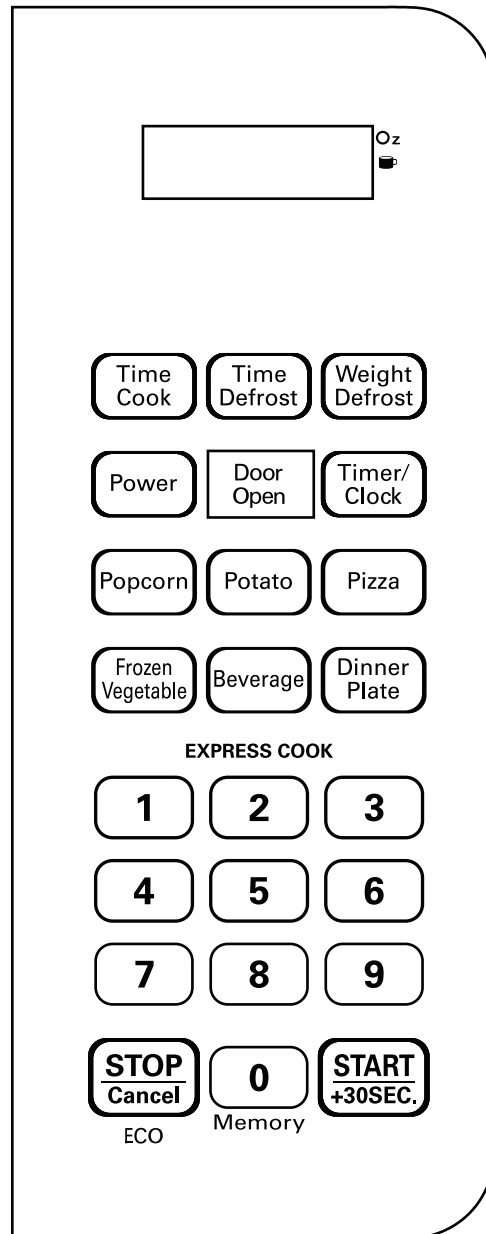
- (1) Leave a minimum clearance of 12 inches (30 cm) above the oven.
  - (2) Do not remove the legs from the bottom of the oven.
  - (3) Blocking the intake and/or outlet openings can damage the oven.
  - (4) Place the oven as far away from radios and TV as possible. Operation of microwave oven may cause interference to your radio or TV reception.
2. Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.

**⚠ WARNING:** Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be void.



The accessible surface may be hot during operation.

# Control Panel



# Operation

## 1. Safety Lock


Safety Lock is a system that safeguards against unintended activation of the oven, providing a protective measure to ensure child safety.

### (1) How the safety lock works


Initiating the cooking automatically triggers the lock. The lock will also stay engaged for 30 minutes after cooking ends.

Safety Lock is active by default. It will only be deactivated if the user chooses to do so manually. Even in the event of a power disconnection, the oven will preserve the state of the safety lock, whether it is activated or deactivated.

### (2) Unlock the door


Press  during operation and open the door within 10 seconds, or the safety lock will re-engage. The door will stay unlocked until cooking is initiated.

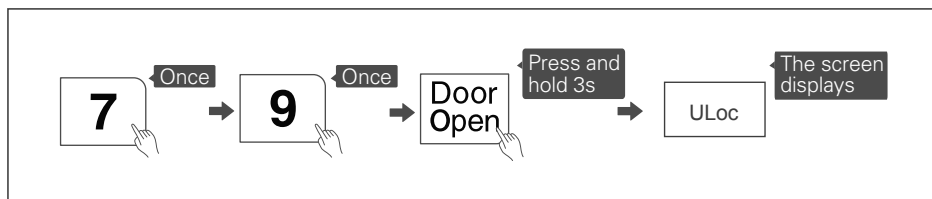
Or:

Press  within 30 minutes after cooking is complete to manually disable the door lock and switch to standby mode. If no key is pressed, the safety lock will automatically disengage after 30 minutes.


### (3) Deactivate the safety lock

You can choose to permanently deactivate the safety lock function.

Press "7" , "9" in consecutive order and then press and hold  for three seconds within 30 seconds, the screen will display "ULoc", indicating the successful deactivation of the safety lock.





### (4) Re-activate the safety lock

Press "7" , "9" in consecutive order and then press and hold  for three seconds within 30 seconds, the screen will display "Loc", indicating the successful re-activation of the safety lock.

# Operation (cont.)



## 2. Setting the Clock

- (1) Press  twice, the screen will display "00:00".
- (2) Press the number keys to enter the current time. For example, time is 12:10 now, please press "1,2,1,0" in turn.
- (3) Press  to confirm. The clock is set.

### Notes:

- (1) To reset the clock, please repeat step 1 to step 3.
- (2) The clock is a 12-hour display. If the clock is not set, it will not work when powered.

## 3. Setting the Kitchen Timer




- (1) Press  once, the screen will display "00:00".
- (2) Press the number keys to set the desired time. The maximum time value is "99:99".
- (3) Press  to confirm. The timer starts counting down.

**Note:** The kitchen timer is a timer.




## 4. Microwave Cooking

**11 power levels are available.**



<b>Level</b>	10	9	8	7	6	5	4	3	2	1	0
<b>Power</b>	100%	90%	80%	70%	60%	50%	40%	30%	20%	10%	0%
<b>Display</b>	PL10	PL9	PL8	PL7	PL6	PL5	PL4	PL3	PL2	PL1	PL0

- (1) Press  once, the screen will display "00:00".
- (2) Press the number keys to set the cooking time. The maximum time value is "99:99".
- (3) Press  once, "PL10" will display. And then press the number keys to set the
- (4) Press  to start cooking.



Example: To cook the food with 50% microwave power for 15 minutes.


- a. Press  once. "00:00" displays.
- b. Press "1", "5", "0", and "0" in order.
- c. Press  once, then press "5" to select 50% microwave power.
- d. Press  to start cooking.

### Notes:



- (1) Opening the oven door or pressing  during operation will interrupt the current mode.
- (2) If "PL0" is selected, the oven will work with fan for no power. You can use this level to remove the odor of the oven.
- (3) The power level can be changed during operation. Press  once and then the current power will display for 3 seconds. Press the number keys to change the power. The oven will work with the selected power.

## 5. Speedy Cooking

- (1) In standby mode, pressing the number keys 1 to 6 lets you quickly select a cooking time from 1 to 6 minutes. Then you can press  to increase the cooking time. The maximum time value is "99:99".
- (2) In standby mode, press  to cook food at 100% power level for 30 seconds. Each press on the same key can increase 30 seconds and the maximum time value is "99:99".




**Note:** In cooking state and defrosting by time state, each more press on  can increase the cooking time by 30 seconds (except for defrost by weight, the auto menu, and the first stage of multi-stage cooking).

## 6. Defrost by Weight

- (1) Press  once, "dEF1" will display.
- (2) Press the number keys to set the weight of the food. The range of weight is 4 to 100 oz.
- (3) Press  to start defrosting.

**Note:** The buzzer will sound to remind you to turn the food over during defrosting. If no operation, the oven will continue working.

## 7. Defrost by Time

- (1) Press  once and then the screen will display "dEF2".
- (2) Press the number keys to set the desired defrost time. The maximum time value is "99:99".
- (3) Press  once, "PL3" will display. And then press the number keys to set the power level. (If you do not need to set the power level, skip this step.)
- (4) Press  to start defrosting.

**Notes:**





- (1) The defrost power cannot be changed during defrosting.
- (2) The buzzer will sound to remind you to turn the food over during defrosting. If no operation, the oven will continue working.

# Operation (cont.)

## 8. Multi-Stage Cooking


- Notes:** (1) Two cooking stages can be set in multi-stage cooking.  
 (2) If you set the defrost function, it will work automatically in the first stage.  
 (3) The auto menu and the speedy cooking cannot be set as one of the multi-stage.

Example: Defrost food for 5 minutes and then cook with 80% microwave power for 7 minutes.

- (1) Press  once and then the screen will display "dEF2"
- (2) Press "5", "0", and "0" to set the desired defrost time to 5 minutes.
- (3) Press  once and then press "7", "0", and "0" to set the cooking time.
- (4) Press  once and then "PL10" will display.
- (5) Press "8" to set the power level to PL8.
- (6) Press  to start cooking.

## 9. Auto menu

- (1) Press the corresponding menu key repeatedly to select the weight of the food you want.

Example: Press  once and then "4.0" displays.




- (2) Press  to start cooking.

### Auto menu chart





Menu	Weight	Display	Power
Popcorn	1.75 oz	1.75	PL10
	3.0 oz	3.0 <sup>-</sup>	
	3.5 oz	3.5 <sup>-</sup>	
Potato	1 (8 oz)	1	
	2 (16 oz)	2	
	3 (24 oz)	3	
Pizza	4.0 oz	4.0 <sup>-</sup>	
	8.0 oz	8.0 <sup>-</sup>	
	14.0 oz	14.0 <sup>-</sup>	
Frozen Vegetables	4.0 oz	4.0 <sup>-</sup>	
	8.0 oz	8.0 <sup>-</sup>	
	16.0 oz	16.0 <sup>-</sup>	
Beverage	1 Cup (120 ml)	1 <sup>-</sup>	
	2 Cups (240 ml)	2 <sup>-</sup>	
	3 Cups (360 ml)	3 <sup>-</sup>	
Dinner Plate	9.0 oz	9.0 <sup>-</sup>	
	12.0 oz	12.0 <sup>-</sup>	
	18.0 oz	18.0 <sup>-</sup>	

## 10. Memory Function

You can save the settings for a dish in the memory and call it up again.

- (1) Press  repeatedly to select the memory 1-3 procedure. "1", "2" and "3" will display in order.
- (2) If the procedure has been set, press  to start working. Otherwise, please continue to set.
- (3) After finishing the setting, press  once to save the procedure.



Example: Set memory 2 (cook food with 80% microwave power for 3 minutes).

- (1) In standby mode, press  twice.
- (2) Press  once and then press the number keys "3", "0", and "0" in order.
- (3) Press  once and then press the number key "8".
- (4) Press  to save the setting and "2" will display.

### Notes:

- (1) If the power is not cut off, the procedure will be saved all the time.
- (2) The auto menu, speedy cooking, and kitchen timer cannot be set as a memory function.


## 11. Inquiring Function

- (1) If the clock has been set, the current time will display for three seconds by pressing  in the cooking state.
- (2) In the microwave cooking state, press  to inquire about the power level. It will display for three seconds.

## 12. Lock Function for Children

You can use this function to disable the screen buttons and prevent your child from accidentally turning the oven on.

### To activate the lock:

In standby mode, press and hold  for three seconds. A beep sounds and " [ ] " will display.

### To deactivate the lock:

In a locked state, press and hold  for three seconds. A beep sounds.

## 13. ECO Function

### To enter ECO mode:

In standby mode, close the door and then press "  " once. The screen will turn off.

### To cancel ECO mode:

In ECO mode, pressing any key, or opening the door will cancel it.

# Maintenance

## Troubleshooting

Check your problem by using the chart below and try the solutions for each problem. If the microwave oven still does not work properly, contact the nearest authorized service center.

<b>Trouble</b>	<b>Possible Cause</b>	<b>Possible Remedy</b>
Oven will not start	<ul style="list-style-type: none"> <li>a. Electrical cord for oven is not plugged in.</li> <li>b. Door is open.</li> <li>c. Wrong operation is set.</li> </ul>	<ul style="list-style-type: none"> <li>a. Plug into the outlet.</li> <li>b. Close the door and try again.</li> <li>c. Check instructions.</li> </ul>
Arcing or sparking	<ul style="list-style-type: none"> <li>a. Materials to be avoided in microwave oven were used.</li> <li>b. The oven is operated when empty.</li> <li>c. Spilled food remains in the cavity.</li> </ul>	<ul style="list-style-type: none"> <li>a. Use microwave-safe cookware only.</li> <li>b. Do not operate with oven empty.</li> <li>c. Clean cavity with wet towel.</li> </ul>
Unevenly cooked foods	<ul style="list-style-type: none"> <li>a. Materials to be avoided in microwave oven were used.</li> <li>b. Food is not defrosted completely.</li> <li>c. Cooking time, power level is not suitable.</li> <li>d. Food is not turned or stirred.</li> </ul>	<ul style="list-style-type: none"> <li>a. Use microwave-safe cookware only.</li> <li>b. Completely defrost food.</li> <li>c. Use correct cooking time, power level.</li> <li>d. Turn or stir food.</li> </ul>
Overcooked foods	Cooking time, power level is not suitable.	Use correct cooking time, power level.
Undercooked foods	<ul style="list-style-type: none"> <li>a. Materials to be avoided in microwave oven were used.</li> <li>b. Food is not defrosted completely.</li> <li>c. Oven ventilation ports are restricted.</li> <li>d. Cooking time, power level is not suitable.</li> </ul>	<ul style="list-style-type: none"> <li>a. Use microwave-safe cookware only.</li> <li>b. Completely defrost food.</li> <li>c. Check to see that oven ventilation ports are not restricted.</li> <li>d. Use correct cooking time, power level.</li> </ul>
Improper defrosting	<ul style="list-style-type: none"> <li>a. Materials to be avoided in microwave oven were used.</li> <li>b. Cooking time, power level is not suitable.</li> <li>c. Food is not turned or stirred.</li> </ul>	<ul style="list-style-type: none"> <li>a. Use microwave-safe cookware only.</li> <li>b. Use correct cooking time, power level.</li> <li>c. Turn or stir food.</li> </ul>

# Limited Warranty

We offer to you, as the original purchaser, a warranty for the Direct Supply® 1.4 Cu. Ft. Countertop Microwave. Our warranty applies for the limited warranty period stated below. If any device or device part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a device or device part will be at our discretion. Our warranty applies only if the device is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the device, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published device limitations, or the combination of any device with another product. In addition, our warranty does not cover fading, colorfastness, stains, spills or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the device to you. The limited warranty period and our obligations under the warranty end once you transfer the device to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

<b>Device</b>	<b>Warranty Period</b>	<b>Anticipated Usable Product Life</b>
Direct Supply 1.4 Cu. Ft. Countertop Microwave	1 year	1 year

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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# Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality microwave and enjoy outrageous customer service. If you have any questions about the appliance you have purchased or would like to request warranty service, please contact the distributor from whom you purchased the appliance.



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