



Maxwell Thomas® RECLINERS AND UPHOLSTERED FURNITURE

Owner's Manual

Please keep and refer to this Owner's Manual.

Thank you for purchasing Direct Supply® Maxwell Thomas® Upholstered Furniture from Direct Supply Equipment & Furnishings® distributed by Direct Supply Manufacturing, Inc. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information and other important information about your Direct Supply Maxwell Thomas Upholstered Furniture. Share this information with your housekeeping, nursing and maintenance staff to help ensure the upholstered furniture is used and cared for properly.

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Definitions & Symbols

NOTE: Indicates a tip.

CAUTION: Indicates correct operating or maintenance procedures in order to prevent damage to or destruction of the equipment or other property.

WARNING: Calls attention to a potential danger that requires correct procedures or practices in order to prevent personal injury.

⚠: Attention: Read the instructions.

PRODUCT: Your Direct Supply Maxwell Thomas Upholstered Furniture.

YOU and YOUR: The facility, community or other entity that has purchased the product.

WE, US, and OUR: Direct Supply Manufacturing, Inc.

Product Description

Benefits of Direct Supply Maxwell Thomas Upholstered Furniture

The Direct Supply Maxwell Thomas Upholstered Furniture was designed specifically for the Senior Living market. The seat height, depth, arm height and foam have been selected with non-bariatric Long Term Care residents in mind. Direct Supply Maxwell Thomas offers an ample selection of upholstered furniture ranging from sofas, love seats, lounge chairs, accent chairs, and recliners in several different fabric choices to enhance your facility.

Warnings

- ⚠ WARNING:** Failure to comply with all instructions, warnings and precautions or using the product for a purpose other than its intended use could result in bodily injury.
- ⚠ WARNING:** Do not stand on this product.
- ⚠ WARNING:** Do not leave reclining seats in the reclining position when not in use.
- ⚠ WARNING:** Do not allow children to play on mechanized furniture or to operate mechanisms.
- ⚠ WARNING:** Do not sit on product armrests.
- ⚠ WARNING:** Use extreme caution when operating the moving mechanisms and components, making sure limbs and other obstructions are clear of legrests and other moving parts before operating.
- ⚠ CAUTION:** Do not move furniture on bare hardwood floors. At all times, place the furniture on a protective area rug or protective hardwood felt pads. This will protect your hardwood floors from potential scratches.
- ⚠ CAUTION:** Do not move furniture in your facility without carefully wrapping the furniture, including corners and feet or the bottom of the furniture, with a protective covering. This will help avoid damage to floors and/or wall surfaces, as well as help to prevent damage to the furniture itself.
- ⚠ CAUTION:** Do not remove the seat cushion covers for dry cleaning or separate washing.
- ⚠ CAUTION:** Do not expose fabric to sun or extreme light sources as this will cause fading and potential damage.
- ⚠ CAUTION:** Do not expose fabric to ink, bleach, oily substances, strong detergents (including laundry detergents), chemicals, and sharp objects as these may cause potential damage.
- ⚠ CAUTION:** Always check with your local authorities to ensure this product meets all applicable regulations and fire standards.

NOTE: All Direct Supply Maxwell Thomas Upholstered Furniture meets CA#117 standards and is CARB II compliant. CA#133 upgrade is available upon customer's request at time of purchase.

Cleaning & Maintenance

Cleaning

We recommend the following cleaning practices to help maintain the appearance of the wood surfaces and fabric of your Direct Supply Maxwell Thomas Upholstered Furniture.

Wood surfaces should be cleaned with a furniture polish, following the manufacturer's instructions.

⚠ CAUTION: DO NOT use water or water-based cleaning solutions, 100% bleach, abrasive cleaners or similar cleaners or chemicals on the wood surfaces of this product as such use may void the warranty of this product.

⚠ CAUTION: DO NOT use 100% bleach, abrasive cleaners or similar cleaners or chemicals on the fabric of this product as such use may void the warranty of this product.

If your Direct Supply Maxwell Thomas Upholstered Furniture features vinyl cushion fabric, use a gentle mix of any mild soap and warm water to dissipate most common soil from the surface of the cushion's fabric. Using a soft cloth, wash the cushion's fabric area to be cleaned and rinsed. If stubborn dirt remains, such as a stain imbedded in the grain of the vinyl, use the soft brush, and if necessary, a touch of cleaning powder. In both situations, wipe the cushion's fabric dry with a soft cloth.

If your Direct Supply Maxwell Thomas Upholstered Furniture features Crypton® cushion fabric, first wipe off excess spills with a dry cloth. Then, use a powdered enzyme detergent mixed with water to clean the cushion's fabric. If necessary, use a soft brush to treat stubborn dirt. Wash off the soapy cleaner with water.

⚠ CAUTION: Solvent cleaners are NOT recommended for use with Crypton® fabric.

NOTE: Fabric manufacturers recommend regular dusting and vacuuming, and removable cushions should be fluffed regularly.

Maintenance

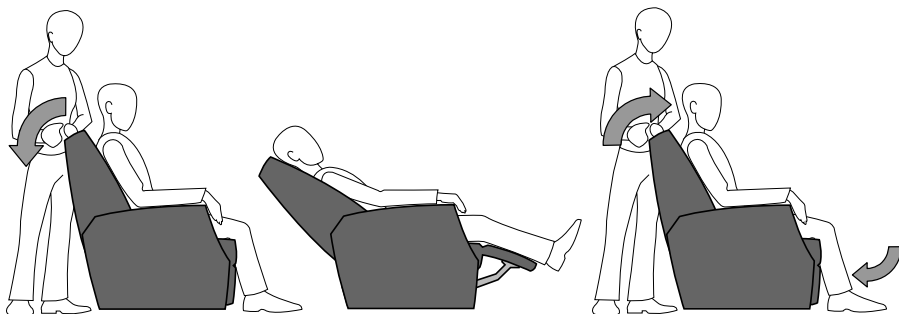
Examine the product at least every 60 days, or more often as needed, for loose screws, joints and other miscellaneous damage. Tighten, adjust or replace screws as needed. Do not use the product if it has been damaged in any way.

Directions for Use

⚠ WARNING: Unpack the product in an area with sufficient room to work. Do not allow residents near the product until it has been completely unpacked, cleared of all debris, and placed in its desired location. Inspect the product for damage. If the product is damaged or the wrong product was accidentally sent, **DO NOT USE IT** and immediately contact Direct Supply Equipment & Furnishings for further instruction.

Reclining the Chair (If Applicable)

Reclining a Direct Supply Maxwell Thomas Recliner is as simple as sitting down and pushing back on the backrest. If you experience any difficulty in reclining the chair, ask for assistance. To bring the chair back to the upright position, sit forward while pushing the handle forward and pushing your legs downward. If the residents experience any difficulty in bringing the chair back to the upright position, staff should offer assistance.



Step One:

Push back on the backrest to recline and raise the footrest. Staff should offer assistance to residents who experience difficulty reclining the chair.

Step Two:

Relax.

Step Three:

To bring the chair back to the upright position, sit forward and push down with lower legs. Staff should offer assistance to residents who experience difficulty bringing the chair back to the upright position.

Limited Warranty

We offer to you, as the original purchaser, a warranty for the Maxwell Thomas Upholstered Furniture. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion. Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment or replace a defective part. Our warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product	Foam (Parts)	Frame (Parts)	Base (Parts)	Anticipated Usable Product Life
Direct Supply® Maxwell Thomas® Upholstered Furniture	1 Year	5 Years	5 Years	5 Years

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning, and storage. You should still inspect, monitor, and care for the product of described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.

Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive quality upholstered furniture and enjoy outrageous customer service. If you have any questions about the upholstered furniture you have purchased or would like to request warranty service, please contact us at: **Direct Supply Equipment & Furnishings**, 1-800-634-7328, 6767 North Industrial Road, Milwaukee, WI 53223, SalesSupport@DirectSupply.com



DirectSupply.com

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