

# Limited Warranty

The frame of your Direct Choice™ Commode is warranted by Direct Supply Manufacturing, Inc. (“we” and “our”) to be free from material defects in workmanship and materials for the lifetime of the device when properly maintained and used for its intended purpose. The platform seat, tips, pins and armrest pads of the device are warranted by us to be free from material defects in workmanship and materials for one (1) year after shipment when properly maintained and used for its intended purpose. The seat, lid and bucket of the device are warranted by us to be free from material defects in workmanship and materials for 90 days after shipment again when properly maintained and used for its intended purpose.

If the device is defective in material or workmanship during the applicable limited warranty period, we will, at our cost and our option, repair or provide a replacement unit or parts so that you may adjust or replace a defective part or unit as your sole and exclusive remedy. Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. The limited warranty period and our obligations under the warranty end once you transfer the device to someone else, or at the end of the applicable limited warranty period identified, whichever is earlier.

This warranty and its anticipated usable device life of three (3) years is based on normal, intended use and does not cover wear and tear, modification, accidents, misuse, use outside published limitations, circumstances beyond our control, devices with removed or defaced serial numbers, combination of the device with another product, fading, spills or exposure to unusual chemicals, odors, heat or light. You should monitor the device as it may need to be replaced sooner than the anticipated usable device life in certain situations.

WE DISCLAIM ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHETHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT ALLOWED BY LAW, WE WILL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, CONSEQUENTIAL OR PUNITIVE DAMAGES THAT MAY RESULT FROM THE DEVICE OR YOUR USE OR INABILITY TO USE THE DEVICE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ANY LIABILITY TO YOU IS LIMITED TO THE PRICE OF THE PRODUCT GIVING RISE TO YOUR CLAIM.

Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, we limit any and all implied warranties to the applicable warranty period identified above to the extent permitted by law.

Direct Choice™ products are available to purchase exclusively through Direct Supply® Equipment & Furnishings™, a division of Direct Supply®, Inc. Distributed by Direct Supply Manufacturing, Inc. 6699 N Industrial Road, Milwaukee WI 53223.

© 2010 Direct Supply Manufacturing, Inc. All Rights Reserved. Direct Supply®, Direct Choice®, and all associated logos are the registered trademarks of Direct Supply Inc., used under license.

## Drop-Arm Commode

**DIRECT**  
**SUPPLY**®  
Direct Choice™



## Assembly Instructions

### SET-UP

1. Install the removable back support bar by inserting it into the holes in the back of the commode frame until the buttons snap into place.
2. Allow plastic parts to reach room temperature before assembly to prevent cracking.
3. Align the toilet seat with the back of the frame rail. Push down on seat firmly until the clamps snap into place.
4. Repeat step #2 for the toilet seat lid.
5. Install commode bucket by placing the splash guard into the bucket frame.
6. To remove the bucket, lift splash guard and bucket from the bucket frame.

### ADJUST COMMODE HEIGHT

1. Depress the height adjustment button and slide the lower leg upward or downward until the height adjustment button is fully engaged in the desired hole.
2. Repeat for other three legs.  
CAUTION: Ensure that all four commode legs are adjusted to the same height, and that all height adjustment buttons protrude fully through adjustment holes before use.

### USE AS A BEDSIDE COMMODE

1. Set commode to desired height
2. Push commode pail onto pail supports. Ensure that pail is properly positioned below commode opening. Commode is now ready to use.
3. When user is finished using commode, place commode pail lid over commode pail to contain odors.
4. Remove pail and lid simultaneously to empty pail. Clean seat and pail with disinfectant after each use.

### DROP ARM USAGE

1. To lower drop arms, push in latch and move arm into down position.
2. To raise drop arms, pull up arms until they are fully seated in latches.

### MAINTENANCE

1. Use a mild soap and water solution, rinse with clear water, then dry with a soft cloth. Ensure that commode is well rinsed before using.
2. Never use organic solvents, abrasive cleaners or scouring pads on any part of commode.
3. Check fit and tightness of all nuts, bolts and knobs weekly to ensure that the commode is safe to use.

## Safety Precautions

### DO NOT ATTEMPT TO ADJUST OR OPERATE COMMODE WITHOUT READING ALL INSTRUCTIONS CAREFULLY.

- This product should not be used without instruction from a healthcare professional.
- Toilet seat must be in down position before use. Failure to do so may result in injury.
- Make sure that the height-adjusting snap buttons fully protrude through the same respective hole of each leg extension. This will ensure the leg extensions are locked in position and an even height is achieved.
- All four leg extensions with rubber tips must touch the floor at all times.
- Users with limited physical strength should be supervised or assisted while using commode.
- Direct Choice assumes no responsibility for any damage or injury caused by improper **installation, assembly or use of this product.**

## Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Drop-Arm Commode, and enjoy outrageous customer service. If you have any questions about the commode you have purchased or would like to request warranty service, please contact: Direct Supply® Equipment & Furnishings™ at 1-800-634-7328, 6767 North Industrial Road, Milwaukee, WI 53223, [deardirect@directsupply.net](mailto:deardirect@directsupply.net).