



# Direct Supply® PASADENA & VERONA DINNERWARE Owner's Manual

Thank you for purchasing Direct Supply® Pasadena and Verona Dinnerware. Please read this entire manual carefully and keep it for future reference.

## Care & Use

Direct Supply Pasadena and Verona Dinnerware is lead-free, dishwasher safe, oven safe and microwave safe.

## Definitions

Product means Direct Supply Pasadena or Verona Dinnerware.

Direct Supply Pasadena and Verona Dinnerware is distributed by Direct Supply Manufacturing, Inc. ("We," "Us" or "Our").

"You" means the user, caregiver and any other individuals who will be using or servicing the product.

"Distributor" means the reseller or other entity from whom you purchased this product.

**⚠ WARNING** means this is calling your attention to a potential danger that requires correct procedures or practices in order to prevent personal injury or death.

**⚠ CAUTION** means correct operating or maintenance procedures must be followed in order to prevent damage to or destruction of the product or other property.

**Caregiver:** the individual(s) responsible for the care and needs of the user, such as a spouse, adult family member or home health aide. The caregiver must be available at all times to provide the user with physical and cognitive assistance and provide supervision as needed.

**User:** the individual who uses the product.

## Safety Notices – Warnings & Cautions

**⚠ WARNING:** Read and follow all directions and warnings before use. Do not use if you do not understand the contents of this manual – contact your distributor for assistance. Damage, injury or even death may result from improper use of this product or not following directions and warnings. This product is intended for use in normal, indoor conditions.

**⚠ WARNING:** This product may not be appropriate for all individuals. Prior to use of this product, ensure this product is appropriate for the user's specific needs based upon his or her overall medical condition and limitations.

## Warnings

**⚠ WARNING:** Upon receipt, inspect the product for damage. If the product is damaged or the wrong product was accidentally sent, **DO NOT USE IT** and immediately contact the distributor for further instruction.

**⚠ WARNING:** Discontinue use of your Direct Supply Pasadena or Verona Dinnerware if it has been misused, altered or damaged in any way.

**⚠ WARNING:** Always ensure the product is appropriate for the user prior to use. Product may be warm when in use.

## Cautions

**⚠ CAUTION:** Direct Supply Pasadena or Verona Dinnerware should not be exposed to rapid temperature changes.

**⚠ CAUTION:** Do not expose Direct Supply Pasadena or Verona Dinnerware to direct heat, such as broilers, stovetops, etc.

**⚠ CAUTION:** Do not use Direct Supply Pasadena or Verona Dinnerware that is chipped or cracked.

**⚠ CAUTION:** Do not use abrasive cleaners or scouring pads that could scratch the glaze on your Direct Supply Pasadena or Verona Dinnerware.

## Customer Service

If you have any questions about the dinnerware you have purchased or would like to request warranty service, please contact your distributor.

## Product Warranty

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for this Direct Supply Pasadena or Verona Dinnerware. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will replace it at our cost. Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading, colorfastness, stains, spills or exposure to chemicals, odors, heat or light. Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product	Warranty Period
Direct Supply Pasadena or Verona Dinnerware	3-year no-chip warranty

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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