

Warnings

- ⚠ **WARNINGS** – General:
1. Failure to comply with all directions and warnings may result in injury or death; use only as directed.
 2. Other devices may be required.
 3. Never alter the device in any way.
 4. This device is designed to be installed by the end-user, who should ensure that the device is properly installed and tested before use.
 5. Inspect the device for damage before each use and do not use it if it appears to be damaged or not functioning properly.
 6. No part or component of an Attendant Wireless Alert should be used with non-Attendant parts, components, or alarms.

⚠ **WARNING** – This device is designed for indoor use only within close proximity to caregivers. Always verify that you can hear the Alert volume at the furthest possible distance before leaving a resident unattended.

⚠ **WARNING** – This device is not appropriate for all patients and residents. A caregiver should determine appropriateness as part of the resident’s care plan and assessment.

⚠ **WARNING** – Do not use this device if it appears to be damaged or is not functioning properly. Alert may fail to sound if the device is damaged.

⚠ **WARNING** – Alert may fail to sound if the battery runs low. When battery is low, device will emit a warning signal. When low battery warning occurs, immediately stop using the device and replace the battery.

⚠ **WARNING** – If the Pad Lost light is flashing, and the alert is beeping, the alert has lost communication with the wireless pad. Make sure that the alert is within 20 feet of the wireless pad, and is programmed properly. If the Pad Lost light is still flashing after verifying the pad is within 20 feet of the alert and programmed properly, remove the alert from service and contact Direct Supply Equipment & Furnishings.

⚠ **WARNING** – This device will not stop or prevent elopement or falls by patients or residents. This product is intended to help augment caregivers’ comprehensive resident mobility management program. It is not a substitute for the visual monitoring and care of residents by trained caregivers. This device is not designed to replace good care-giving practices including, but not limited to the following:

- Direct resident supervision
- Adequate care plans and training for staff personnel regarding fall prevention, patient repositioning and elopement
- Inspection and testing before use

⚠ **WARNING** – You should test the device with your nurse call system before using with residents to ensure the device is compatible and will function properly with your nurse call system. If the nurse call system is not properly plugged into the device or not compatible with the device, your caregivers may not be alerted to a resident fall or an attempt to get up unassisted. In order for the device to alert your caregivers that a resident has fallen or is attempting to get out of their bed or chair, you must have the full, functioning and connected Alert system connected to a compatible nurse call system.

⚠ **WARNING** – Never place the Alert unit within 12 inches of a resident’s ear.

⚠ **WARNING** – This device may not be appropriate for use with all mattress types. Alternating pressure, lateral rotation and other air mattress designs may not provide a stable enough surface for this alarm to function properly. ALWAYS TEST THIS DEVICE PRIOR TO EACH USE.

Limited Warranty

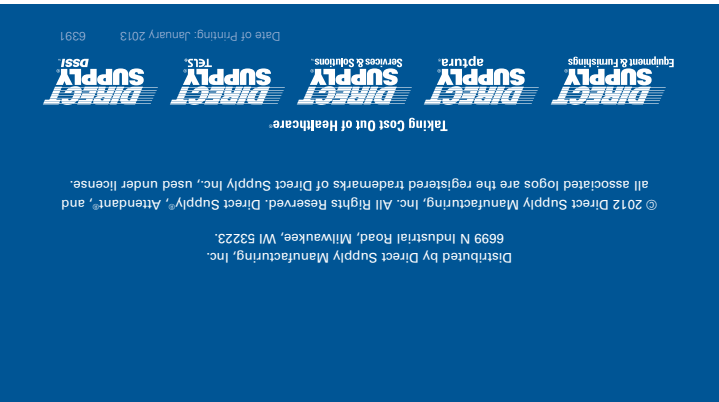
We offer to you, as the original purchaser, a warranty for the Direct Supply Attendant Wireless Alert. Our warranty applies for the limited warranty period stated below. If any device or device part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a device or device part will be at our discretion. Our warranty applies only if the device is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the device, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published device limitations, or the combination of any device with another product. In addition, our warranty does not cover fading, characteristics or natural variations in wood grain or fabric, texture, colorfastness, stains, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. Please note that our limited warranty period begins when we ship the device to you. The limited warranty period and our obligations under the warranty end once you transfer the device to someone else, or at the end of the applicable limited warranty period identified below, whichever is earlier.

	Warranty Period (Parts)	Anticipated Usable Device Life
Alert Unit (excluding batteries and accessories)	1 year	1 year
45-Day Pressure Pad	45 days	45 days
1-Year Pressure Pad	1 year	1 year

Anticipated Usable Device Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the device as described in this guide, as the device may need to be replaced sooner than anticipated in particular situations.

DIRECT SUPPLY MANUFACTURING, INC. MAKES NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED. TO THE FULLEST EXTENT ALLOWED BY LAW, DIRECT SUPPLY MANUFACTURING, INC. WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR LOST PROFITS THAT MAY RESULT FROM THE DEVICE OR YOUR USE OR INABILITY TO USE THE DEVICE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY TO YOU, IF ANY, IS LIMITED TO THE PRICE OF THE PRODUCT OR SERVICE GIVING RISE TO YOUR CLAIM. Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.



Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Direct Supply Attendant Alert and enjoy outrageous customer service. If you have any questions about the alert you have purchased or would like to request warranty service, please contact: Direct Supply Equipment & Furnishings, 1-800-634-7328, 6767 North Industrial Road, Milwaukee, WI 53223, deardirect@directsupply.net

Customer Service



Thank you for purchasing a Direct Supply® Attendant® Wireless Pad Alert from Direct Supply Equipment & Furnishings®. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information and other important information about your Attendant Wireless Pad Alert. Share this information with your housekeeping, nursing and maintenance staff to help ensure the alarm is cared for properly.

Please keep and refer to this Owner’s Manual.

Introduction and Definitions & Symbols

Introduction

The Direct Supply Attendant Wireless Pad Alert is a battery-powered monitor that alerts you with an alarm when a resident attempts to leave their bed, chair or wheelchair. The device is intended to be used on wheelchairs, standard upright chairs and beds to assist caregivers trained in its use.

The Direct Supply Attendant Wireless Pad Alert is intended to help augment caregivers’ comprehensive resident mobility management programs. The device is not a substitute for the visual monitoring and care of residents by trained caregivers.

Definitions & Symbols

Note: Indicates a tip.

Caution: Indicates correct operating or maintenance procedures in order to prevent damage to or destruction of the equipment or other property.

Warning: Calls attention to a potential danger that requires correct procedures or practices in order to prevent personal injury.

Device: Your Direct Supply Attendant Wireless Pad Alert.

You And Your: The facility, community or other entity that has purchased the device.

We, Us and Our: Direct Supply Manufacturing, Inc.

⚠ **Attention. Read the instructions.**

Trouble Shooting

If your system does not function when tested, follow these steps:

1. Verify that you are using a fully charged battery, if the battery is low, the low battery light on the face of the monitor will flash, and the monitor will emit a short beep. If this occurs, immediately replace the existing battery with a new battery. After the new battery is inserted, the warning light will stop flashing and the short beep will stop. NEVER use the device when the battery is low.
2. If using the AC adapter, verify that it is properly plugged in to both the unit and the wall.
3. When using wired pads, verify that the pad is plugged securely into the monitor.
- ⚠ **WARNING** - If the Pad Lost light is flashing and the alert is beeping, the alert has lost communication with the wireless pad. Make sure that the alert is within 20 feet of the wireless pad, and is programmed properly.
4. For wireless pads, verify that the pad is programmed to the Alert.
5. Determine which piece of equipment may need to be replaced by either:
 - a. Taking a known working monitor and testing it with the bed/chair pad; if the system works properly, the problem is with the original monitor
 - b. Taking a known working bed/chair pad and testing it with the monitor; if the system works properly, the problem is with the original bed/chair pad.

⚠ **WARNING** – If these troubleshooting tips do not resolve the problem, immediately take the Alert out of service, substitute another working Alert, and contact Direct Supply Equipment & Furnishings.

⚠ **WARNING** – Some generic 9V batteries have non-standard terminal spacing that may cause interference problems in the battery compartment. If you have problems inserting the battery into the battery compartment, or if the alarm fails to sound with a battery inserted, verify the brand of the 9V battery being used, and replace with a name-brand battery if appropriate.

Product Description

The Direct Supply Attendant Wireless Pad Alert uses a wireless pressure sensor to alert you when a resident’s weight is lifted from the bed or chair pad.

- Automatic Reset – automatically silences alarm when pressure is reapplied to pad
- In-use/Alarm light – notifies you at a glance that the unit is properly operating
- Pad Lost light - notifies you that communication between the wireless pad and alert has been lost
- Volume options – three-position volume adjustment; 0db (with nurse call cord attached)/88 db (without nurse call cord attached) on low setting, 98 dB on medium setting and 108 dB on high setting at a distance of 10 cm
- Power source – runs on one 9V battery (not included) and features a convenient low-battery indicator; can also be operated on 120V AC power (adapter not included)
- Stays with resident – alert attaches to wheelchair, chair back, headboard, or bed rail utilizing the nylon strap or the optional S-shaped spring steel clip
- Versatile – can be used with Direct Supply Attendant wired and wireless bed and chair pads
- Tamper-resistant – doesn’t use on/off switch which could be accidentally turned off
- Alarm delay – three-position alarm delay adjustment; 0, 1 or 2 seconds; if pressure is restored within this time, no alert is sounded
- Tone options - three-position tone switch; 1-tone, 2-tone, or 3-tone audible alarm

Testing, Cleaning & Storage

Testing

Test the system and verify battery level before every use.

⚠ **WARNING** – Always verify the system is working properly before leaving a resident unattended.

Cleaning

To clean the device, use disinfectant wipes. To clean the pad, use disinfectant wipes or antibacterial cleaners. Do not immerse in any liquid or solution.

Storage

Store device indoors in a dry, cool location.

Do not store near heaters or other devices that could physically damage the product.

Do not fold pad or store objects over 20 pounds (9 kilos) on top of pad.

Initial Setup & Directions for Use

Step 1: Insert 9V battery (not included) into battery compartment.

Step 2: PAD SETUP

- Wired Pad – Plug the pad into the bottom of the monitor.
- Wireless Pad – Press and hold the program button in the battery compartment until three short beeps are heard. Put pressure on the pad, then release. The alert will beep twice if programming is successful, or will produce a single long tone if programming is unsuccessful.

Step 3: PAD PLACEMENT

- Place pad under the resident’s shoulders to be alerted when resident sits up in bed.
- Place pad under the resident’s lower back/buttocks to be alerted when the resident vacates the bed, upright chair or wheelchair.
- Place monitor out of reach of the resident. Suitable mounting locations may include: back of headboard, back of wheelchair, wall or under the bed. If using a wireless pad, the monitor must be placed within 20 ft of the resident.

Step 4: ADJUST SETTINGS

- To adjust the volume, open the battery compartment in the back of the monitor to access the controls. Adjust the volume switch to HI (loud), MED (medium) or LO (soft/mute) depending on the caregiver’s needs.
- To adjust the delay, open the battery compartment in the back of the monitor to access the controls.

⚠ **NOTE:** Delay comes set at 0 seconds. If caregiver deems it safe and necessary to have a delay, slide the switch to 1 or 2 seconds.

- To adjust the alarm tones, open the battery compartment in the back of the monitor to access the controls.
- To change the tone setting, adjust the tone switch to 1 (single tone), 2 (two tones), or 3 (three tones) depending on the caregiver needs.

⚠ **NOTE:** Tone comes set to 2 tones.

Step 5: TEST SYSTEM

- Apply pressure to the pad to activate the sensor device. The monitor will beep twice.
- The monitor is now active. The “In Use” light will blink every 3 seconds to indicate that pressure has been applied to the pad. Monitor will alert when pressure is removed from the pad.
- When the Alert is active press the “Reset” button. This will deactivate the Alert. Apply pressure to the pad to reactivate the Alert.

Step 6: ALWAYS TEST THE DEVICE AND CHECK THE BATTERY LEVEL BEFORE USE

- To check battery level: The low-battery indicator light on the face of the monitor is marked LOW BATTERY. When the battery needs to be replaced, the Alert will emit a short beep and the Low Battery light will flash once every 3 seconds.

Step 7:

- To connect the Wireless Alert to an existing Nurse Call System: Plug one end of the optional Nurse Call System Cable (#94572) into the ¼" jack labeled NURSE CALL on the bottom of the monitor, and the other end into the Nurse Call ¼" system receptacle. Check to ensure that when the Alert is triggered, it is heard at the nurses’ station.

In order for the device to alert your caregivers that a resident wishes to get out of their bed or chair, you must have the full, functioning and connected Alert system (device and cord) connected to a compatible nurse call system.

⚠ **WARNING:** Do not use a pad that has expired. Immediately replace the expired pad with a new pad.

⚠ PAD-SPECIFIC WARNING

Pad alarm versions of this device are not designed to operate with patients weighing less than 60 lbs (27 kilos).

