



# Direct Supply® PVC HEALTHCARE, ENVIRONMENTAL & FOODSERVICE DEVICES Owner's Manual

## Refer to This Manual Before Using These Devices:

### Healthcare

- Direct Supply® Shower Chairs
- Direct Supply® Reclining Shower Chairs
- Direct Supply® Manual Shower Beds

### Environmental

- Direct Supply® Hampers
- Direct Supply® Linen Carts
- Direct Supply® Distribution Carts

### Foodservice

- Direct Supply® Hydration Carts

## Introduction

Thank you for purchasing this Direct Supply PVC Product. In this owner's manual, you'll find important information you should read before assembling or using this product. Please keep this manual in a safe place for future reference. If at any time you do not understand how to use this product, or you suspect it may be damaged, DO NOT USE and immediately contact the distributor that sold this product to you. This owner's manual is compiled from the latest specifications and product information available at the time of publication. Changes may be made to this manual at any time. Contact your distributor for a current copy of this owner's manual.

## Definitions

**Product** means the Direct Supply PVC Product.

Direct Supply PVC is distributed by Direct Supply Manufacturing, Inc. ("We," "Us" or "Our").

**"You"** means the user, caregiver and any other individuals who will be using or servicing the product.

**"Distributor"** means the reseller or other entity from whom you purchased this product.

**⚠ WARNING** calls your attention to a potential danger that requires correct procedures or practices in order to prevent personal injury or death.

**⚠ CAUTION** means correct operating or maintenance procedures must be followed in order to prevent damage to or destruction of the product or other property.

**Caregiver:** The individual(s) responsible for the care and needs of the user, such as a spouse, adult family member or home health aide. The caregiver must be available at all times to provide the user with physical and cognitive assistance and provide supervision as needed.

**User:** The individual who uses the device.

## Assembly Instructions

Your Direct Supply PVC device ships with specific assembly instructions printed on a separate page. If this page is missing or if you need another copy, please contact your distributor.

## General

- Read and follow all directions and warnings before using this device. Do not operate this device without first reading and understanding the contents of this manual. Death or injury may result from the improper use of this device or failure to follow all directions and warnings.
- Check to ensure the device is properly assembled before use and after making any adjustments, repairs or service to the device.
- Do not use a device without first installing the casters. All casters must remain in contact with the flooring surface at all times. Do not use this device on inclines.
- Store device and casters in a dry environment.
- Before each use, check to ensure all casters are properly secured to the device and the device is stable. DO NOT USE device if it appears wobbly or unstable, the casters are rusted or fail to move easily, the fabric appears torn or weak, cracks are observed in the fittings, or the device appears to be compromised in any way. If you suspect a device is not functioning as intended, DO NOT USE device and contact your distributor for assistance.
- Do not make any modifications to this device. Use only the provided casters and accessories with this device. Use of third-party casters or accessories may pose a risk to the user and void the warranty.
- Always follow the device's weight capacity. Do not abruptly turn or stop the device.

## **⚠ Warnings**

### **Healthcare**

- Never leave a user unattended in shower chairs or manual shower beds. A caregiver should be present and attentive at all times while these devices are in use.
- This device is intended for use in normal, indoor conditions.
- This device may not be suitable for all individuals. A skilled caregiver should always assess the appropriateness of any device for an individual on a case-by-case basis. Always provide assistance to users when transferring in and out of the device.
- This device is NOT intended to be used as a transfer bench or device.
- Always adhere to the device's weight limitations. Do not allow users to lean out of the device or shift weight in any manner which may pose a tipping risk to the user or device. Always use your device's safety belt if a safety belt is provided.

### **Environmental**

- Federal, state and local code requirements may limit the amount of potentially flammable items that may be stored in one location. Always ensure your use of this product complies with all applicable codes and regulations.

### **Foodservice**

- Follow procedures to ensure the product is properly cleaned and sanitized on a regular basis.

## **Care & Maintenance**

### **PVC Piping and Casters**

- Wipe down piping with nonabrasive cleaner – DO NOT use solvents
- If casters are used in wet environment, keep lubricated with white lithium paste or similar lubricant
- Periodically remove hair and other buildup from casters
- Check pipe and fittings for cracking, fractures or other damage at least monthly – call your distributor if any damage is discovered
- At least monthly, check all glued fittings by attempting to pull PVC out of the fittings – call your distributor if any loosening is discovered

### **Mesh Fabric**

- If laundering is required, use only COLD water with regular detergent (bleach may be used if desired)
- Hang damp fabric and allow to air-dry – DO NOT dry using machine

### **Solid (Non-Mesh) Fabric**

- Wipe down panels with nonabrasive cleaner – DO NOT use solvents
- Occasionally treat vinyl with vinyl treatment/cleaner spray

### **Padded Seats and Other Padded Areas**

- Wipe with nonabrasive disinfectant wash
- Avoid contact with sharp or rough surfaces

### **Other Surfaces (Healthcare)**

- Remove soap buildup as needed using a soft bristle brush and nonabrasive cleaner
- Lubricate sliding or articulating areas periodically using a small amount of furniture spray wax

### **Other Surfaces (Environmental)**

- Clean bins, shelves and other surfaces using a nonabrasive cleaner
- Lubricate sliding or articulating areas periodically using a small amount of furniture spray wax

### **Other Surfaces (Foodservice)**

- Clean coolers, water jugs and ice scoop holders using approved food-safe cleaning methods
- Clean shelves using a nonabrasive cleaner – DO NOT use solvents

## **Replacement Parts**

Many replacement parts are available for your Direct Supply PVC device. Call your distributor to order service or replacement parts.

## **Product Warranty**

We warrant to you, the original purchaser, that your Direct Supply PVC devices will be free from defects in material and workmanship for the period stipulated in the chart below, starting from the date they were shipped to you, given normal use and proper care. We will not be responsible for any device failure due to abuse, misuse, modification, improper use or any use which exceeds the published capacity of the device. In the event of a warranty claim, we will repair, replace or adjust, at our option, the affected Direct Supply PVC devices. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a repair or adjustment or replace a defective part. This warranty is exclusive and in lieu of all other warranties, whether written, oral, expressed, implied or statutory. No expressed or implied warranty of merchantability or fitness for a particular purpose applies.

<b>Product/Part</b>	<b>Warranty Period &amp; Coverage (Parts)</b>	<b>Anticipated Usable Product Life</b>
Healthcare PVC Devices	5 years on the frame (all PVC parts)	5 Years
Environmental PVC Devices	2 years on all other components, including casters	
Foodservice PVC Devices	6-month rust protection on casters	

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the device as described in this guide, as the device may need to be replaced sooner than expected in particular situations.

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## **Customer Service**

If you have any questions about the PVC device you have purchased or would like to request warranty service, please contact your distributor.