



Maxwell Thomas®
By Direct Supply

Maxwell Thomas®
**FAUX WOOD
SEATING**

Owner's Manual

Please keep and refer to this Owner's Manual.

Thank you for purchasing Maxwell Thomas® seating from Direct Supply Equipment & Furnishings® distributed by Direct Supply Manufacturing, Inc. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information and other important information about your Maxwell Thomas seating. Share this information with your housekeeping, nursing and maintenance staff to help ensure the seating is used and cared for properly.



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Introduction, Definitions & Warnings

Introduction

Thank you for purchasing this Maxwell Thomas Faux Wood Metal Dining Chair, Accent Chair, Activity Chair, and/or Occasional Chair from Direct Supply Equipment & Furnishings, a division of Direct Supply®, Inc. In this owner's manual, you'll find important information that you should read before using this product. Please keep this manual available for future reference. Should you have any questions, please contact your Direct Supply Equipment & Furnishings account manager or Direct Supply Manufacturing, Inc.

Definitions

The Maxwell Thomas Faux Wood Metal Dining Chair, Accent Chair, Activity Chair, and/or Occasional Chair is distributed by Direct Supply Manufacturing, Inc. ("We," "Us" or "Our").

"You" are the facility, community or other entity that has purchased the product.

The **⚠ WARNING** symbol calls your attention to a potential danger that requires correct procedures or practices in order to prevent personal injury or death.

The **⚠ CAUTION** symbol means correct operating or maintenance procedures must be followed in order to prevent damage to or destruction of the product or other property.

Warnings

⚠ WARNING: Failure to comply with all instructions, warnings and precautions, or using this product for a purpose other than its intended use, could result in bodily injury.

⚠ CAUTION: This product is designed to support no more than 250 lbs. (113.6 kg). DO NOT place any person or object weighing more than 250 lbs. (113.6 kg) on the product; the chair structure could be compromised and result in bodily injury, and the warranty on the product could be voided.

⚠ CAUTION: Bariatric chairs are designed to support no more than 500 lbs. (227.3 kg). DO NOT place any person or object weighing more than 500 lbs. (227.3 kg) on the product; the chair structure could be compromised and result in bodily injury, and the warranty on the product could be voided.

⚠ WARNING: DO NOT stand on the product.

The product is not suited for all individuals. Other products may be required. The product is designed for indoor use only.

⚠ WARNING: DO NOT sit on the armrests of the chair.

⚠ WARNING: DO NOT use the chair as a balance aid while standing to the side or behind the chair.

Product Description

Benefits of Maxwell Thomas Seating

Maxwell Thomas seating's durable faux wood finish keeps the product looking beautiful even after years of use during three meals a day. Welded aluminum joints allow for a strong frame construction. The seat height, depth and arm heights have been selected to work ideally with the majority of residents in the Long Term Care market. This product is designed for indoor use only within close proximity of caregivers.

All Maxwell Thomas seating is CA117-2013 registered, and CA133 upgrade is available upon customer's request at the time of purchase.

⚠ CAUTION: Always check with your local authorities to ensure this product meets all applicable regulations and fire standards.

Care & Maintenance

Cleaning

We recommend the following cleaning practices to help maintain the appearance of the chair frame and fabric of Maxwell Thomas seating. Finished metal surfaces should be cleaned with a furniture polish.

⚠ CAUTION: DO NOT use water or water-based cleaning solutions, 100% bleach, abrasive cleaners, or similar cleaners or chemicals on this product, as such use may void the warranty of this product.

If your Maxwell Thomas seating has a vinyl cushion, use a gentle mixture of any mild soap and warm water to dissipate most common soil from the surface of the cushion's fabric. Using a soft cloth, wash the cushion's fabric area to be cleaned and rinsed. If stubborn dirt remains as a stain imbedded in the grain of the vinyl, use a soft brush and, if necessary, a touch of cleaning powder. In both situations, rinse and dry the cushion's fabric with a soft cloth.

If your Maxwell Thomas seating has a Crypton® cushion, first wipe off excess spills with a dry cloth. Then, use a powdered enzyme detergent, such as Cheer® detergent, mixed with water to clean the cushion's fabric or Crypton Upholstery Cleaner kits. Contact your account manager for more details. If necessary, use a soft brush to treat stubborn dirt. Wash off the soapy cleaner with water.

⚠ CAUTION: Solvent cleaners are NOT recommended for use with Crypton fabric.

Maintenance

Examine the product every 60 days for loose joints, casters or missing glides and to ensure the chair has not been damaged. Do not use a product that has been damaged in any way, and contact your Direct Supply representative for further directions.

Limited Warranty

We offer you, as the original purchaser of the product, a limited warranty for the structure and cushion of the product. (This warranty does not include the casters or damage to the product resulting from the product's casters.) Our warranty applies for the limited warranty period stated below. We will repair or replace any product or product part listed below is defective in material or workmanship. Please note that the decision to repair or replace a product or product part will be at our discretion. Our warranty applies only if the product is properly maintained by the original purchaser for normal indoor use and does not cover normal wear and tear, modification of the product, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations, or the combination of any product with another product. In addition, our warranty does not cover fading, characteristics or natural variations in wood grain or fabric, texture, colorfastness, stains, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product/Part	Warranty Period & Coverage (Parts)
Maxwell Thomas® Seating (frame)	12 years
Maxwell Thomas® Seating (foam)	1 year
Maxwell Thomas® Seating (fabric)	Please see the fabric manufacturer's standard warranty

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.

Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive quality seating and enjoy outrageous customer service. If you have any questions about the seating you have purchased or would like to request warranty service, please contact us at: **Direct Supply Equipment & Furnishings**. 1-800-634-7328, 6767 N. Industrial Road, Milwaukee, WI 53223, SalesSupport@DirectSupply.com



DirectSupply.com

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