

# Limited Warranty

This frame of your Direct Choice™ Two Button Walker is warranted by Direct Supply Manufacturing, Inc. (“we” and “our”) to be free from material defects in workmanship and materials for the lifetime of the device when properly maintained and used for its intended purpose. The tips, push button, hand grips, pins and wheels of the device are warranted by us to be free from material and defects in workmanship and materials for one (1) year after shipment again when properly maintained and used for its intended purpose.

If the device is defective in material or workmanship during the applicable limited warranty period, we will, at our cost and our option, repair or provide a replacement unit or parts so that you may adjust or replace a defective part or unit as your sole and exclusive remedy. Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. The limited warranty period and our obligations under the warranty end once you transfer the device to someone else, or at the end of the applicable limited warranty period identified, whichever is earlier.

This warranty and its anticipated usable device life of three (3) years is based on normal, intended use and does not cover wear and tear, modification, accidents, misuse, use outside published limitations, circumstances beyond our control, devices with removed or defaced serial numbers, combination of the device with another product, fading, spills or exposure to unusual chemicals, odors, heat or light. You should monitor the device as it may need to be replaced sooner than the anticipated usable device life in certain situations.

**WE DISCLAIM ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHETHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT ALLOWED BY LAW, WE WILL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, CONSEQUENTIAL OR PUNITIVE DAMAGES THAT MAY RESULT FROM THE DEVICE OR YOUR USE OR INABILITY TO USE THE DEVICE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ANY LIABILITY TO YOU IS LIMITED TO THE PRICE OF THE PRODUCT GIVING RISE TO YOUR CLAIM.**

Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, we limit any and all implied warranties to the applicable warranty period identified above to the extent permitted by law.

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## Two Button Walker

**DIRECT**  
**SUPPLY**  
Direct Choice™



**WEIGHT CAPACITY : 300 LBS**

## Operating Instructions

Congratulations on purchasing a quality Direct Choice walker. Our Direct Choice walkers are convenient and useful in providing stability and balance in your daily activities. Please be sure to read these instructions and warnings carefully and follow the instructions of your healthcare provider to maximize your walker's benefits and your safety.

### TO ADJUST THE HEIGHT

1. With arms relaxed at your side, the handle of the walker should be at wrist height. Or with your hand on the hand-grip, your arms should be flexed 20° - 30°.
2. To adjust, press the spring button on each leg, moving the leg up or down.
3. Once all legs are even for a level walker, make sure the spring button on each leg is secure in its hole.

### TO WALK WITH THE WALKER

1. Start with the middle of your foot even with the walker's back legs.
2. Pick the walker up and place it in front of you. Be sure all four legs are on the floor.
3. Then carefully step forward, one foot at a time.

### TO CLEAN THE HANDLE GRIPS

1. Clean grips with mild soap or detergent and never use organic solvents that could dissolve the grips (such as turpentine, acetone, gasoline, etc.).

## Safety Precautions

**DO NOT ATTEMPT TO ADJUST OR OPERATE WALKER WITHOUT READING ALL INSTRUCTIONS CAREFULLY.**

- Make sure your walker is level and all legs are adjusted to an equal height.
- Make sure your walker is adjusted to your correct height.
- Make sure your locking mechanisms are functioning properly.
- If there are any problems with your walker, DO NOT attempt to repair it yourself. Contact the dealer/store that you purchased the walker from for any needed parts or repair.
- This product should not be used without proper instruction from a healthcare professional.
- Do not use this walker in pools, showers or other water environments, as this could result in corrosion of parts that result in damage to the walker and possible injury to the user.
- Always avoid unsafe walker conditions, such as soft, slippery or moving surfaces, uneven paths and obstacles.
- Do not exceed the maximum weight capacity intended for this product.
- If you are transferring to or from a wheelchair to use this product, be sure the wheelchair wheels are securely locked.
- This walker is not intended for use on stairs.
- Do not push one side of the walker ahead and then other side without lifting the walker first.
- Unless your walker is equipped with rear wheel brakes, use wheels on the front legs only.
- Walker tips must be used and in good condition, replacing them whenever needed or missing.
- Failure to follow these instructions may result in serious injury.
- Direct Choice assumes no responsibility for any damage or injury caused by improper installation, assembly or use of this product.

## Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Two Button Walker, and enjoy outrageous customer service. If you have any questions about the walker you have purchased or would like to request warranty service, please contact: Direct Supply® Equipment & Furnishings™ at 1-800-634-7328, 6767 North Industrial Road, Milwaukee, WI 53223, [deardirect@directsupply.net](mailto:deardirect@directsupply.net).