



Direct Supply®

BOLSTERS & POSITIONING WEDGES

Owner's Manual

Thank you for purchasing Direct Supply® Bolsters and Positioning Wedges. Please read this entire manual carefully and keep it for future reference. This manual will provide you with instructions, warnings, warranty information and other important information about your bolsters and positioning wedges. Share this information with individuals who will be assembling, using, servicing and/or cleaning the bolsters and positioning wedges to ensure they are cared for properly.

INTRODUCTION

If at any time you do not understand how to use this product, or you suspect it may be damaged, DO NOT USE and immediately contact the distributor that sold this product to you.

This owner's manual is compiled from the latest specifications and product information available at the time of publication. Changes may be made to this manual at any time. Contact your distributor for a current copy of this owner's manual.

Definitions:

NOTE: Indicates a tip.

⚠ CAUTION: Means correct operating or maintenance procedures must be followed in order to prevent damage to or destruction of the product or other property.

⚠ WARNING: Calls attention to a potential danger that requires correct procedures or practices in order to prevent personal injury.

Attention. Read the instructions.

PRODUCT OR DEVICE: Your Direct Supply Bolsters and Positioning Wedges. Direct Supply Bolsters and Positioning Wedges are distributed by Direct Supply Manufacturing, Inc. ("We", "Us" or "Our").

"You": Means the User, Caregiver and any other individuals who will be using or servicing the Product.

"Distributor": Means the reseller or other entity from whom you purchased this product.

"Medical Professional": The physician or other healthcare professional who is familiar with the User's medical history and current medical condition, and is responsible for determining if this product is medically appropriate for the User.

Caregiver: The individual(s) responsible for the care and needs of the User, such as a spouse, adult family member or home health aide. The Caregiver must be available at all times to provide the User with physical and cognitive assistance and provide supervision as needed.

User: The individual who uses the device.

Safety Notices – Warnings & Cautions

Read and follow all directions and warnings before use or assembly. Do not use or assemble if you do not understand the contents of this manual – contact your distributor for assistance. Damage, injury or even death may result from improper use of this product or not following directions and warnings. This product is intended for use in normal, indoor conditions. This product may not be appropriate for all individuals.

⚠ WARNING: Prior to the use of this product, the User's medical professional should be consulted to ensure this product is appropriate for the User's specific needs based upon his or her overall medical condition and limitations.

⚠ CAUTION: Do not use razor blades to cut packaging away from cushion.

⚠ CAUTION: Do not remove product tag, cleaning instruction tag or law tag from the cushion. Removal of tags will void the warranty.

Directions for Use

The bolsters, half bolsters and positioning wedges with Naugahyde® covers are intended to be used for positioning and stretching under the supervision of a medical professional. The 30-degree and 45-degree positioning wedges are intended to be used for positioning the User in bed.

1. Inspect the bolster or positioning wedge for shipping damage. If the product is damaged, **DO NOT USE** and immediately contact the distributor for further instruction.

2. Verify the proper model and size bolster or positioning wedge was shipped. If you feel there was a mistake, **DO NOT USE** and immediately contact the distributor.

Cleaning Instructions

Bolsters, half bolsters and positioning wedges with Naugahyde®

We recommend using the following instructions to clean your Direct Supply Bolsters, Half Bolsters and Positioning Wedges with Naugahyde® covers.

- Use disinfectant products containing sodium hypochlorite (common household bleach) diluted 1:10.

30-degree and 45-degree Positioning Wedges

We recommend using the following cleaning chemicals on your Direct Supply 30-degree and 45-degree Positioning Wedges. Be sure to follow the manufacturer's recommended procedures when using these chemicals.

- Lysol® I.C.™ Quaternary Cleaner Disinfectant
- Clean Quick® Broad Range Quaternary Sanitizer
- Q-128 Quaternary Disinfectant

Product Warranty

We, Direct Supply Manufacturing, Inc. offer to you, as the original purchaser, a warranty for the Direct Supply® Bolsters and Positioning Wedges. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion.

Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading, colorfastness, stains, spills or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Product	Warranty Period	Anticipated Usable Product Life
Direct Supply® Bolster	1 year	3 years
Direct Supply® Half Bolster	1 year	3 years
Direct Supply® Positioning Wedge	1 year	3 years
Direct Supply® 30-degree Wedge	1 year	1 year
Direct Supply® 45-degree Wedge	1 year	1 year

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Customer Service

If you have any questions about the Direct Supply Bolsters and Positioning Wedges you have purchased or would like to request warranty service, please contact your distributor.



DirectSupply.com

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