



# Attendant® WIRELESS FLOOR PAD

## Owner's Manual

*Please keep and refer to this Owner's Manual.*



*DirectSupply.com*

*Aptura | Equipment & Furnishings | Capital Projects | Technology Solutions | DSSI | TELS/Local Services*

Distributed by Direct Supply Manufacturing, Inc. 6699 N Industrial Road, Milwaukee, WI 53223. © 2014 Direct Supply Manufacturing, Inc. All Rights Reserved. Direct Supply®, Attendant®, and all associated logos are the registered trademarks of Direct Supply, Inc., used under license.

Thank you for purchasing an Attendant® Wireless Floor Pad from Direct Supply Equipment & Furnishings® distributed by Direct Supply Manufacturing, Inc. Please read this entire guide carefully and keep it for future reference. This guide will provide you with instructions, warnings, warranty information and other important information about your Wireless Floor Pad. Share this information with your housekeeping, nursing and maintenance staff to help ensure the floor pad is cared for properly.

**1-800-634-7328 DirectSupply.com**

## Initial Setup:

- Open the battery compartment of the Attendant Wireless Alert and insert a 9V battery
- Turn the wireless floor pad transmitter off
- Press and hold the Program button in the battery compartment until three short beeps are heard
- Turn the wireless floor pad transmitter on. The alert will beep twice when the floor pad and alert are successfully programmed
- Open the pouch on the floor pad and insert the transmitter
- Close the pouch

## Use:

- Position pad on the floor alongside the resident's bed
- When the resident steps on the floor pad, the alert will activate
- ALWAYS TEST THE SYSTEM BEFORE EVERY USE
- This device does not prevent elopement or falls; use within close proximity to caregivers as part of a comprehensive resident mobility management program

## Maintenance:

- When the battery on the alert has expired the alert will "chirp" and the "Low Battery" light will illuminate – change battery immediately
- To clean floor pad, use disinfectant wipes or antibacterial cleaners – do not fold or immerse floor pad in any solution

## Troubleshooting:

If your system does not function when tested follow these steps:

1. Verify you are using a fully charged battery in the alert; if using the optional AC adapter, verify that it is properly plugged in to both the alert and the wall
2. If the Pad Lost light on the alert is blinking, the floor pad may be out of range of the alert or the pad transmitter battery may be low
3. The red light on the transmitter should blink once every 30 or 40 seconds. If the light does not come on after 90 seconds, the battery is low and the pad should be replaced
4. Determine which piece of equipment is at fault by either:
  - a.) Take a known working alert and test it with the potentially faulty pad – if the system works properly, the problem is with the original alert
  - b.) Take a known working floor pad and test it with the potentially faulty alert – if the system works properly, the problem is with the original pad

If you determine either the floor pad or the alert is not working properly, note the serial number and contact Direct Supply Equipment & Furnishings at 1-800-634-7328.

We, Direct Supply Manufacturing, Inc., offer to you, as the original purchaser, a warranty for the Attendant Wireless Floor Pad. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion.

Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product, or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations, or the combination of any product with another product. In addition, our warranty does not cover fading, colorfastness, stains, spills, or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts, and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else, or at the end of the applicable limited warranty period identified below, whichever is earlier.

	Warranty Period (Parts)	Anticipated Usable Product Life
Attendant® Wireless Floor Pad	1 year	1 year

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

DIRECT SUPPLY MANUFACTURING, INC. MAKES NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED. TO THE FULLEST EXTENT ALLOWED BY LAW, DIRECT SUPPLY MANUFACTURING, INC. WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR LOST PROFITS THAT MAY RESULT FROM THE PRODUCT OR YOUR USE OF OR INABILITY TO USE THE PRODUCT EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY TO YOU, IF ANY, IS LIMITED TO THE PRICE OF THE PRODUCT OR SERVICE GIVING RISE TO YOUR CLAIM. Some states do not allow an exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. If implied warranties are not excluded, and to the extent allowed by law, we limit any and all implied warranties to the applicable warranty period identified above. Except for rights under any applicable state law, the remedies provided under this warranty are your sole and exclusive remedy for any breach of our warranty and state the entire limit of our responsibilities.