

Direct Supply® TILT-IN-SPACE WHEELCHAIR CUSHION

Owner's Manual

Please keep and refer to this Owner's Manual

Introduction

Thank you for purchasing a Tilt-in-Space Wheelchair Cushion from Direct Supply Equipment & Furnishings®, a division of Direct Supply, Inc. In this owner's manual, you will find important information you should read before using this device. Please keep this manual available for future reference. Should you have any questions, please contact your Direct Supply account manager.

Definitions & Symbols

△ WARNING: Calls attention to a potential danger that requires correct procedures or practices in order to prevent personal injury.

△ CAUTION: Indicates correct operating or maintenance procedures in order to prevent damage to or destruction of the equipment or other property.

NOTE: Indicates a helpful tip.

DEVICE: Your Tilt-in-Space Wheelchair Cushion.

YOU and YOUR: The facility, community, or other person or entity that has purchased the product.

WE, US and OUR: Direct Supply Manufacturing, Inc.

△ ATTENTION! Read the instructions.

Warnings

This device may not be appropriate for all individuals. A licensed healthcare professional should determine medical appropriateness on an individual basis. This device should be used as part of an overall care plan.

△ WARNING: Check all parts for shipping damage before use. In case of damage, DO NOT use the equipment. Contact Direct Supply Equipment and Furnishings for further instructions.

A WARNING: DO NOT install this equipment without first reading and understanding this manual. If you are unable to understand these instructions, contact a healthcare professional or technical personnel before attempting to install this equipment – otherwise, injury or damage may occur.

NOTE: This is a high-pressure relief cushion but is NOT rated for use in the treatment of pressure sores or for individuals at risk of developing pressure sores. Your therapist or physician should be notified if you have questions regarding pressure relief.

Directions for Use

The cushion attaches to the Panacea® Tilt-in-Space Wheelchair seat pan through the use of hook-and-loop fastening straps.

- 1. If the wheelchair seat pan has loop attachment strips, verify the double-sided hook strips are securely attached to the loop attachment strips on the bottom of the cushion. If the wheelchair seat pan has hook attachment strips, remove the double-sided hook strips from the bottom of the cushion.
- 2. Align the front edge of the cushion with the front edge of the seating surface.
 - **NOTE:** The zipper is located on the rear of the cushion.
- 3. Secure the cushion on the seating surface; making sure the hook is securely attached to the loop strips on the cushion cover and the chair.
- 4. For proper positioning, verify the user's ITs are in the visco-foam area of the cushion.

Cleaning

FOAM: DO NOT immerse the cushion in water. Wipe down with a slightly dampened cloth. If the foam becomes contaminated due to incontinence, it should be replaced.

COVER: Use mild detergent and machine-wash cold using gentle cycle. DO NOT USE fabric softeners or bleach. Low tumble dry or air-dry ONLY.

NOTE: The cushion must not be used without the upholstered cover. If the cover is torn, it must be replaced.

Limited Warranty

We, Direct Supply Manufacturing, Inc. offer to you, as the original purchaser, a warranty for the Tilt-in-Space Wheelchair Cushion. Our warranty applies for the limited warranty period stated below. If any product or product part listed below is defective in material or workmanship during the applicable limited warranty period, we will repair or replace it at our cost. Please note that the decision to repair or replace a product or product part will be at our discretion.

Our warranty applies only if the product is properly maintained by the original purchaser for normal, indoor use and does not cover normal wear and tear, modification of the product or damage caused by abuse, improper use, failure to maintain, use which exceeds the published product limitations or the combination of any product with another product. In addition, our warranty does not cover fading, colorfastness, stains, spills or exposure to chemicals, odors, heat or light. In certain cases, we may provide you repair or adjustment instructions and/or replacement parts and ask you to perform a repair or adjustment or replace a defective part.

Our warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Please note that our limited warranty period begins when we ship the product to you. The limited warranty period and our obligations under the warranty end once you transfer the product to someone else or at the end of the applicable limited warranty period identified below, whichever is earlier.

Device	Warranty Period (Parts)	Product Life
Foam Components	2 years	1 years
Upholstery	90 days	1 year

Anticipated Usable Product Life is based on normal use with proper maintenance, cleaning and storage. You should still inspect, monitor and care for the product as described in this guide, as the product may need to be replaced sooner than anticipated in particular situations.

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Customer Service

Our promise to you is that you will have a convenient and easy ordering experience, receive a quality Tilt-in-Space Wheelchair Cushion and enjoy outrageous customer service. If you have any questions about the cushion you have purchased or would like to request warranty service, please contact: **Direct Supply Equipment & Furnishings** at 1-800-634-7328, 6767 N. Industrial Road, Milwaukee, WI 53223, SalesSupport@DirectSupply.com.



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